

## SEARCH REQUEST FORM

Scientific and Technical Information Center

Requester's Full Name: ERIC SHAFER Examiner #: 79394 Date: 1/26/04  
Art Unit: 3623 Phone Number 303-5283 Serial Number: 09/551825  
Mail Box and Bldg/Room Location: PK 5/7B3 Results Format Preferred (circle): PAPER ~~DISK~~ ~~E-MAIL~~

If more than one search is submitted, please prioritize searches in order of need.

\*\*\*\*\*

Please provide a detailed statement of the search topic, and describe as specifically as possible the subject matter to be searched. Include the elected species or structures; keywords, synonyms, acronyms, and registry numbers, and combine with the concept or utility of the invention. Define any terms that may have a special meaning. Give examples or relevant citations, authors, etc, if known. Please attach a copy of the cover sheet, pertinent claims, and abstract.

Title of Invention: ON-LINE APPOINTMENT SYSTEM w/NOTIFICATIONSInventors (please provide full names): TAM, MOK, LUKEarliest Priority Filing Date: 4/17/2000

\*For Sequence Searches Only\* Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.

SEE  
ATTACHED

\*\*\*\*\*  
STAFF USE ONLY

Type of Search		Vendors and cost where applicable	
Searcher: <u>EMORY DAMRGA</u>	NA Sequence (#) _____	STN <input checked="" type="checkbox"/> <u>89.76</u>	
Searcher Phone #: <u>305 8587</u>	AA Sequence (#) _____	Dialog <input checked="" type="checkbox"/> <u>164472</u>	
Searcher Location: <u>CP2 2 C8</u>	Structure (#) _____	Questel/Orbit _____	
Date Searcher Picked Up: <u>1/29/04 (3:00pm)</u>	Bibliographic <input checked="" type="checkbox"/>	Dr.Link _____	
Date Completed: <u>1/30/04 (2:15pm)</u>	Litigation <input checked="" type="checkbox"/>	Lexis/Nexis _____	
Searcher Prep & Review Time: <u>200min</u>	Fulltext <input checked="" type="checkbox"/>	Sequence Systems _____	
Clerical Prep Time: <u>200min</u>	Patent Family _____	WWW/Internet <input checked="" type="checkbox"/>	
Online Time: <u>200min</u>	Other _____	Other (specify) _____	



# STIC Search Report

## EIC 3700

STIC Database Tracking Number: 112750

TO: Eric Shaffer  
Location: PK5 7B03  
Art Unit: 3623  
Friday, January 30, 2004

Case Serial Number: 09/551825

From: Emory Damron  
Location: EIC 3700  
CP2-2C08  
Phone: 305-8587

Emory.Damron@uspto.gov

### Search Notes

Dear Eric,

Please find below an inventor search in the bibliographic and full-text foreign patent files, as well as keyword searches in the patent and non-patent literature files, both bibliographic and full text.

References of potential pertinence have been tagged, but please review all the packets in case you like something I didn't.

In addition to searching on Dialog, I also searched Google.com, EPO/JPO/Derwent, STN, Scirus.com and eLibrary (Highbeam.com).

Please contact me if I can refocus or expand any aspect of this case.

Sincerely,

Emory Damron

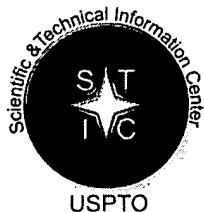
Technical Information Specialist

EIC 3700, US Patent & Trademark Office

Phone: (703) 305-8587/ Fax: (703) 306-5915

Emory.damron@uspto.gov





# STIC Search Results Feedback Form

**EIC 3700**

Questions about the scope or the results of the search? Contact **the EIC searcher or contact:**

John Sims, EIC 3700 Team Leader  
308-4836, CP2-2C08

## Voluntary Results Feedback Form

➤ I am an examiner in Workgroup: 3623 Example: 3730

➤ Relevant prior art **found**, search results used as follows:

- ☐ 102 rejection
- ☐ 103 rejection
- ☐ Cited as being of interest.
- ☐ Helped examiner better understand the invention.
- ☐ Helped examiner better understand the state of the art in their technology.

Types of relevant prior art found:

- ☐ Foreign Patent(s)
- ☐ Non-Patent Literature  
(journal articles, conference proceedings, new product announcements etc.)

➤ Relevant prior art **not found**:

- ☐ Results verified the lack of relevant prior art (helped determine patentability).
- ☐ Results were not useful in determining patentability or understanding the invention.

**Comments:**

Drop off or send completed forms to STIC/EIC3700 CP2 2C08



	Type	L #	Hits	Search Text	DBs	Time Stamp	Comments
1	BRS	L1	52	on-line and appointment and service adj provider	USPA T; IBM_ TDB	2004/01/3 0 13:18	
2	BRS	L2	90	on-line and appointment and schedule and service	USPA T; IBM_ TDB	2004/01/3 0 13:29	
3	BRS	L3	285	network and appointment and schedule and service	USPA T; IBM_ TDB	2004/01/3 0 13:30	
4	BRS	L4	68	network and appointment and schedule and service adj provider	USPA T; IBM_ TDB	2004/01/3 0 13:30	

(FILE 'HOME' ENTERED AT 13:57:49 ON 30 JAN 2004)

FILE 'CONFSCI' ENTERED AT 13:58:01 ON 30 JAN 2004

L1 15880 S ONLINE OR ON LINE OR WAN OR LAN OR INTERNET? OR INTRANET?  
L2 4927 S (GLOBAL OR COMPUTER?) (10N) (NETWORK? OR NET OR NETS OR SYSTE  
L3 2209 S APPOINTMENT? OR RESERVATION? OR SCHEDUL? OR BOOKING? OR TIMES  
L4 16 S (TIME OR TEMPORAL) (2N) (BASED OR SENSITIVE OR DEPENDENT) (2N  
L5 178698 S METHOD? OR SYSTEM? OR PROCESS? OR PROCEDURE?  
L6 56415 S REGISTER? OR REGISTR? OR ENROL? OR QUESTIONNAIR? OR QUESTIONA  
L7 55 S L1-L2 AND L3-L4  
L8 38 S L7 AND L5-L6  
L9 55 S L7-L8  
L10 0 S L9 AND PY<=2000  
L11 55 DUP REM L9 (0 DUPLICATES REMOVED)

Set	Items	Description
S1	635193	ONLINE OR ON()LINE OR WAN OR LAN
S2	522255	INTERNET?
S3	26768	INTRANET?
S4	400331	(GLOBAL? OR COMPUTER?) (10N) (NETWORK? OR NET OR NETS)
S5	1486642	(GLOBAL? OR COMPUTER?) (10N) (SYSTEM? ? OR PROCEDURE? ? OR METHOD? ?)
S6	472038	APPOINTMENT?
S7	751791	RESERVATION? OR SCHEDUL? OR BOOKING? OR TIME()SLOT? ?
S8	13806	(TIME OR TEMPORAL?) (2N) (BASED OR SENSITIVE OR DEPENDENT) (2-N) (EVENT? OR OBJECT? OR FUNCTION? OR DATE? OR MEETING? OR SLO-T? ?)
S9	1025197	DATABASE? OR DATA()BASE? OR DIRECTORY? OR DIRECTORIE? OR S-ERVER? ?
S10	14053739	METHOD? ?
S11	22579445	SYSTEM? ?
S12	6448942	PROCESS??
S13	2868224	PROCEDURE? ?
S14	181957	(REGISTER? OR REGISTRY? OR ENROL? OR QUESTIONNAIR? OR QUES-TIONAIR? OR REQUEST? OR PENDING? OR REJECT? OR MAKE? ? OR DEC-LIN? OR CHANG? OR CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR -CONFLICT? OR AVAILABILIT?) (5N)S6:S8
S15	19532	S1:S5(5N)S6:S8
S16	12874	S15 AND S10:S13(5N)S6:S8
S17	575	S16(10N)S14
S18	63	S17 AND S9
S19	575	S17:S18
S20	492	S19 AND PY<2001
S21	417	RD (unique items)
S22	106	S21 AND S1:S3(5N)S6:S7
S23	16	S21 AND (WORLD()WIDE()WEB)
S24	112	S22:S23

? show files

File 94:JICST-EPlus 1985-2004/Jan W3  
(c)2004 Japan Science and Tech Corp(JST)

File 95:TEME-Technology & Management 1989-2004/Jan W2  
(c) 2004 FIZ TECHNIK

File 99:Wilson Appl. Sci & Tech Abs 1983-2004/Dec  
(c) 2004 The HW Wilson Co.

File 35:Dissertation Abs Online 1861-2004/Dec  
(c) 2004 ProQuest Info&Learning

File 111:TGG Natl.Newspaper Index(SM) 1979-2004/Jan 28  
(c) 2004 The Gale Group

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
(c) 2002 The Gale Group

File 6:NTIS 1964-2004/Feb W1  
(c) 2004 NTIS, Intl Cpyrght All Rights Res

File 8:EI Compendex(R) 1970-2004/Jan W3  
(c) 2004 Elsevier Eng. Info. Inc.

File 34:SciSearch(R) Cited Ref Sci 1990-2004/Jan W4  
(c) 2004 Inst for Sci Info

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 1998 Inst for Sci Info

File 65:Inside Conferences 1993-2004/Jan W4  
(c) 2004 BLDSC all rts. reserv.

File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02  
(c) 2001 THE NEW YORK TIMES

File 474:New York Times Abs 1969-2004/Jan 29  
(c) 2004 The New York Times

File 475:Wall Street Journal Abs 1973-2004/Jan 29

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File 481:DELPHESES Eur Bus 95-2004/Jan W1  
(c) 2004 ACFCI & Chambre CommInd Paris  
File 2:INSPEC 1969-2004/Jan W3  
(c) 2004 Institution of Electrical Engineers  
File 233:Internet & Personal Comp. Abs. 1981-2003/Sep  
(c) 2003 EBSCO Pub.  
File 256:SoftBase:Reviews,Companies&Prods. 82-2004/Dec  
(c)2004 Info.Sources Inc  
File 5:Biosis Previews(R) 1969-2004/Jan W4  
(c) 2004 BIOSIS  
File 73:EMBASE 1974-2004/Jan W4  
(c) 2004 Elsevier Science B.V.  
File 155:MEDLINE(R) 1966-2004/Jan W4  
(c) format only 2004 The Dialog Corp.  
File 7:Social SciSearch(R) 1972-2004/Jan W4  
(c) 2004 Inst for Sci Info

24/3,K/2 (Item 2 from file: 94)  
DIALOG(R)File 94:JICST-EPlus  
(c)2004 Japan Science and Tech Corp(JST). All rts. reserv.

02388989 JICST ACCESSION NUMBER: 95A0736602 FILE SEGMENT: JICST-E  
On - line Scheduling by Combined Simulation-Based and  
Quasi-Optimization Method.

TANIHARA HIROYUKI (1); NISHITANI HIROKAZU (2)  
(1) KUBOTA, Corp.; (2) Narasentankagakugijutsudaigakuindai  
Shisutemu Seigyo Joho Gakkai Kenkyu Happyo Koenkai Koen Ronbunshu(  
Proceedings of the Annual Conference of the Institute of Systems,  
Control and Information Engineers), 1995 , VOL.39th, PAGE.239-240,  
FIG.2, REF.3

JOURNAL NUMBER: X0014ABF  
UNIVERSAL DECIMAL CLASSIFICATION: 658.511/.516  
LANGUAGE: Japanese COUNTRY OF PUBLICATION: Japan  
DOCUMENT TYPE: Conference Proceeding  
ARTICLE TYPE: Short Communication  
MEDIA TYPE: Printed Publication

On - line Scheduling by Combined Simulation-Based and  
Quasi-Optimization Method.  
, 1995

...ABSTRACT: such as machine troubles and product order changes. In this  
paper, a new concept of **on - line scheduling** has been proposed and  
a real-time scheduling system including quasi-optimization has been  
developed. The **system** is composed of simulation-based **scheduling**  
with **alternative** dispatching rules and optimal **scheduling** by the  
simulated-annealing **method** . It performs reactive and effective  
**scheduling** . (author abst.)



24/3,K/22 (Item 6 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
(c) 2002 The Gale Group. All rts. reserv.

09209413

Worldspan expands in Asia

ASIA: WORLDSPAN TAPS NEW MARKETS

Travel Trade Gazette (XCV) 26 Nov - 2 Dec 1999 p.3

Language: ENGLISH

... and India will be the next target markets in Asia for Worldspan <a firm providing **Internet** -based **reservation alternatives** to travel agents>. The company plans to introduce its **Internet** -based **computer reservation system** (CRS) solution in both countries. Apart from this, Worldspan is also interested in the Taiwanese...

1999

24/3,K/23 (Item 7 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
(c) 2002 The Gale Group. All rts. reserv.

09188128  
SRT steams ahead with its online alternative  
THAILAND: ONLINE TICKETING PLAN OF SRT  
The Nation (XBO) 06 Jul 1999 p.F4  
Language: ENGLISH

Presently, passengers of the State Railway of Thailand (SRT) can **make** seat **reservations** using the **online computer system** at the railway stations. The **reservation** is only applicable for Express, Sprinter and first class passengers. This (Seat Ticketing and Reservation...

1999

24/3,K/24 (Item 8 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
(c) 2002 The Gale Group. All rts. reserv.

09145072

HDN to provide hotel **reservation** service via the **Internet**

SOUTH KOREA: HDN LAUNCHES WEBSITE

The Korea Economic Weekly (XBG) 2 Aug 1999 p.21

Language: ENGLISH

HDN to provide hotel **reservation** service via the **Internet**

... Inc (HDN) of South Korea has launched a website at [www.hotelpage.com](http://www.hotelpage.com) to allow **Internet** users to **make online reservations** at 20,000 hotels around the world. Services, including full information on international hotels, discount...

... accommodation at a hotel. Subscribers will also enjoy incentives for recommending others to use the **online hotel reservation** service.

1999

24/3,K/27 (Item 11 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
(c) 2002 The Gale Group. All rts. reserv.

09035806

Advanced healthcare

SINGAPORE: CARES FOR OUTPATIENT BOOKINGS  
Computerworld (XCK) 12 Nov 1998 p.4  
Language: ENGLISH

... appointment bookings with participating hospitals by patients through the Internet, where they will get instant **confirmation** of their **appointments** . Patients can adopt an **online** specialists' search **directory** via standard Web browsers to conduct enquiries, as well as change and cancel bookings in...

1998

24/3,K/29 (Item 13 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
(c) 2002 The Gale Group. All rts. reserv.

06618854

Die Preise f r Mietwagen werden in diesem Jahr steigen

GERMANY: INVESTMENT BY AVIS

Frankfurter Allgemeine Zeitung (FA) 24 Apr 1998 p.22  
Language: GERMAN

... from 353 to 370 stations. Profitability is to be improved with new electronic accounting and reservation systems . Business on the internet (renting, confirmation of reservations ) is to be intensified. Computer reservation systems are to be introduced at airports, possibly also at railway stations. Later on, customers could...

1998

24/3,K/30 (Item 14 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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06601576

La SNCF met en vente ses billets sur Internet

FRANCE: SNCF **RESERVATIONS ON INTERNET**

Le Figaro (XMV) 18 Mar 1998 p.40

Language: FRENCH

FRANCE: SNCF **RESERVATIONS ON INTERNET**

...of 1999. Then the tickets will be sent to one's home free of charge.  
**Reservations by Internet** will be free of charge, unlike telephone  
reservations which cost FFfr 2.23 per minute...

...be opened to foreign clients and special promotions are to be offered to  
people who **make** their **reservations by Internet**. The SNCF site has  
received 7,000 to 8,000 **requests** per day for fare and **schedule**  
information since it was opened in August 1997, and visits have increased  
by 8% to...

1998

24/3,K/37 (Item 21 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
(c) 2002 The Gale Group. All rts. reserv.

06315689

Ken-Air to start worldwide **Internet** travel **booking** system

SINGAPORE: KEN AIR AWARDS DEAL FOR GTN SYSTEM  
The Straits Times (XBB) 28 May 1996 P.23  
Language: ENGLISH

Ken-Air to start worldwide **Internet** travel **booking** system

... 000 contract to Chartered Systems & Networks of the Singapore Technologies group to supply hardware and **database** software for its new worldwide **Internet** travel and hotel **booking** system. Chartered Systems & Networks will supply a powerful 64-bit computer made by Digital Equipment ...

... be the first of its kind, the system will allow tour agents and travellers to **make** instant hotel and tour **bookings** on the **Internet** .

...PRODUCT: Services...Air Terminal Services...Wide Area Network Equipment  
...Computers & Auxiliary Equip...Communications Eqp ex Tel... **Databases**

1996

24/3,K/40 (Item 1 from file: 6)

DIALOG(R)File 6:NTIS

(c) 2004 NTIS, Intl Cpyrght All Rights Res. All rts. reserv.

2179271 NTIS Accession Number: N20000072488/XAB

**Putting ROSE to Work: A Proposed Application of a Request-Oriented Scheduling Engine for Space Station Operations**

Jaap, J. ; Muery, K.

National Aeronautics and Space Administration, Huntsville, AL. George C. Marshall Space Flight Center.

Corp. Source Codes: 019043002; ND736801

2000 10p

Languages: English

Journal Announcement: USGRDR0025; STAR3829

Presented at Spacecraft Operations, Toulouse, France, 19-23 Jun. 2000. Spacecraft Operations Oriented International Association, Unknown, Unknown.

Order this product from NTIS by: phone at 1-800-553-NTIS (U.S. customers); (703)605-6000 (other countries); fax at (703)605-6900; and email at orders@ntis.fedworld.gov. NTIS is located at 5285 Port Royal Road, Springfield, VA, 22161, USA.

NTIS Prices: PC A02/MF A01

Scheduling engines are found at the core of software **systems** that plan and **schedule** activities and resources. A **Request -Oriented Scheduling Engine (ROSE)** is one that **processes** a single request (adding a task to a timeline) and then waits for another request...

... International Space Station, a robust ROSE-based system would support multiple, simultaneous users, each formulating **requests** (defining **scheduling** requirements), submitting these **requests** via the **internet** to a single **scheduling** engine operating on a single timeline, and immediately viewing the resulting timeline. ROSE is significantly...

Descriptors: International space station; \*Scheduling; \*Software engineering; \*Hardware; \*Architecture(Computers); Payloads; Cost reduction; Computer programs; **World wide web**



24/3,K/46 (Item 6 from file: 8)  
DIALOG(R)File 8:Ei Compendex(R)  
(c) 2004 Elsevier Eng. Info. Inc. All rts. reserv.

05173952 E.I. No: EIP98124488856

**Title:** On - line scheduling : The state-of-the art and future directions

Author: Yanilmaz, Matt; Clark, Steve L.; Abreu, Ricardo; Busenius, Werner  
Corporate Source: Navus Corp, Chicago, IL, USA

Source: Technical Paper - Society of Manufacturing Engineers. MM v  
MM98-21 1998. 5p

Publication Year: 1998

CODEN: TPSMD3

Language: English

**Title:** On - line scheduling : The state-of-the art and future directions

**Abstract:** On - line simulation tools are often coupled with optimization tools for on - line control and scheduling solutions: artificial intelligence, genetic algorithms, simulated annealing, heuristics, dynamic programming, linear programming, to name a few. Yet, most success stories of on - line control depend on how the scheduling tool was deployed more so than the specifics of the algorithms or optimization tools that are used. This paper addresses the critical factors that make on - line , simulation-based scheduling applications successful and identifies promising future prospects. (Author abstract)

**Descriptors:** Flexible manufacturing systems; Simulated annealing; Scheduling ; Online systems ; Artificial intelligence; Genetic algorithms; Heuristic methods; Dynamic programming; Linear programming; Optimal control systems

**Identifiers:** Online scheduling

24/3,K/64 (Item 24 from file: 8)  
DIALOG(R)File 8: Ei Compendex(R)  
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01654534 E.I. Monthly No: EIM8405-040772

**Title: DEVELOPMENT OF ON - LINE , REAL-TIME, SCHEDULING METHOD FOR A  
COMPUTER AIDED MANUFACTURING SYSTEM.**

Author: Torii, T.; Ohtsuki, N.; Suzuki, M.

Corporate Source: NEC, Jpn

Conference Title: CIRP Annals 1983: Manufacturing Technology, 33rd  
General Assembly of CIRP.

Conference Location: Harrogate, Engl Conference Date: 19830822

E.I. Conference No.: 03547

Source: CIRP Annals 1983 v 32 n 1 1983. Publ by Technische Rundschau,  
Berne, Switz p 379-383

Publication Year: 1983

CODEN: CIRAAT ISSN: 0007-8506

Language: English

**Title: DEVELOPMENT OF ON - LINE , REAL-TIME, SCHEDULING METHOD FOR A  
COMPUTER AIDED MANUFACTURING SYSTEM.**

...Identifiers: SIMULATION TECHNIQUES; PRIORITY FUNCTION; WEIGHTED  
DECISION FACTORS; OPTIMUM LAUNCHING JOB SEQUENCE AUTOMATIC GENERATION;  
MACHINE JOBS; **SYSTEM SITUATION CHANGES** ; MULTI-PURPOSE **SCHEDULER** ;  
**SCHEDULING** PROBLEM SIZE EFFECT

24/3,K/66 (Item 26 from file: 8)  
DIALOG(R)File 8: Ei Compendex(R)  
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01243986 E.I. Monthly No: EIM8209-037549

**Title: NEW DIMENSION OF CUSTOMER SERVICE - AVAILABILITY SCHEDULES ON  
LINE TO KEY CUSTOMERS.**

Author: Schlueter, James A.

Corporate Source: James A. Schlueter & Co

Conference Title: 24th Annual International Conference Proceedings -  
American Production & Inventory Control Society.

Conference Location: Boston, Mass, USA Conference Date: 19811006

E.I. Conference No.: 00893

Source: Annual Conference Proceedings - American Production & Inventory  
Control Society 24th. Publ by Am Prod & Inventory Control Soc, Falls  
Church, Va, USA p 383-385

Publication Year: 1981

CODEN: APASDS ISBN: 0-935406-05-4

Language: English

**Title: NEW DIMENSION OF CUSTOMER SERVICE - AVAILABILITY SCHEDULES ON  
LINE TO KEY CUSTOMERS.**

24/3,K/90 (Item 4 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6308905 INSPEC Abstract Number: B1999-09-6150M-056, C1999-09-5640-036

**Title: YESSIR: a simple reservation mechanism for the Internet**

Author(s): Pan, P.; Schulzrinne, H.

Author Affiliation: AT&T Bell Labs., Holmdel, NJ, USA

Journal: Computer Communication Review vol.29, no.2 p.89-101

Publisher: ACM,

Publication Date: April 1999 Country of Publication: USA

CODEN: CCRED2 ISSN: 0146-4833

SICI: 0146-4833(199904)29:2L:89:YSRM;1-Q

Material Identity Number: B579-1999-003

Language: English

Subfile: B C

Copyright 1999, IEE

**Title: YESSIR: a simple reservation mechanism for the Internet**

Abstract: RSVP has been designed to support resource **reservation** in the **Internet**. However, it has two major problems: complexity and scalability. The former results in large message...

... senders are also supported in the proposal. The proposed mechanism, YESSIR (yet another sender session **Internet reservations**) generates **reservation requests** by senders to reduce the processing overhead, builds on top of RTCP, uses soft state...

...Identifiers: yet another sender session **Internet reservations** ;  
1999

24/3,K/100 (Item 14 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2004 Institution of Electrical Engineers. All rts. reserv.

01248361 INSPEC Abstract Number: C78025586

**Title: Mini-computer-based appointment scheduling for ambulatory patients**

Author(s): Ratzer, G.; Fletcher, S.W.; Pollack, M.; Fletcher, H.

Author Affiliation: McGill Univ., Montreal, Que., Canada

Journal: Methods of Information in Medicine vol.17, no.3 p.167-72

Publication Date: July 1978 Country of Publication: West Germany

CODEN: MIMCAI ISSN: 0026-1270

Language: English

Subfile: C

Abstract: A fast, reliable and flexible **appointment system** is essential for ambulatory medical care facilities attempting to provide high quality medical care; computerization...

... system potentially can handle up to 250000 patient visits/year. Three files store the necessary **data base**: a patient file, an appointment file and a physician file. Simple commands and special access techniques are used. In addition to **online appointment** making, **confirming** and **cancelling** functions, the system can communicate with patients of several languages; send reminder postcards; promote continuity...

1978

24/3,K/103 (Item 1 from file: 233)  
DIALOG(R)File 233:Internet & Personal Comp. Abs.  
(c) 2003 EBSCO Pub. All rts. reserv.

00600249 00IE04-104

**OpenTable.com -- Restaurants** computerize reservation systems ,  
**diners** make bookings online via **startup's device**

Andrews, Whit

Internet World , April 15, 2000 , v6 n8 p32, 1 Page(s)

ISSN: 1081-3071

**OpenTable.com -- Restaurants** computerize reservation systems ,  
**diners** make bookings online via **startup's device**

... good customers, eliminate the need for a hardcopy reservation book,  
and offer the possibility of **database** marketing, meal planning, and  
enhanced customer service. Indicates that OpenTable is seeking to serve as

...

2000

Descriptors: Food; Entertainment; Marketing; **Database** ; Consumer  
Information; Online Services; Web Sites

24/3,K/108 (Item 2 from file: 256)  
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.  
(c)2004 Info.Sources Inc. All rts. reserv.

00101568 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet Travel (832863); Internet (833029)

TITLE: Flying high: Getting a fare deal on the Web  
AUTHOR: Harris, Wayne  
SOURCE: HomePC, v4 n8 p103(4) Aug 1997  
ISSN: 1073-1784

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20010330

...travel agents and to be willing to do some homework. The four best sites to **make online reservations** and **bookings** include **Internet Travel** Network, Preview Travel, Travelocity, and Microsoft Expedia. In addition, some airlines enable customers to...

DESCRIPTORS: Information Retrieval; Internet ; Internet Travel ;  
Recreation & Hobbies; Reservation Systems; Travel  
1997

24/3,K/111 (Item 1 from file: 155)  
DIALOG(R)File 155:MEDLINE(R)  
(c) format only 2004 The Dialog Corp. All rts. reserv.

03577337 81269760 PMID: 10252433

What is the payoff in computerized appointment scheduling?

Nelson R A

Medical group management (UNITED STATES) Jul-Aug 1981 , 28 (4)  
p18-21, ISSN 0025-7257 Journal Code: 0346073

Document type: Journal Article

Languages: ENGLISH

Main Citation Owner: NLM

Record type: Completed

Jul-Aug 1981 ,

Is your group experiencing difficulty in the area of patient appointment scheduling? By changing from a manual method to a system of on-line computerized appointment scheduling, you will not only realize the value of consistent scheduling, but also the benefits of...



Set	Items	Description
S1	100483	ONLINE OR ON()LINE OR WAN OR LAN
S2	71288	INTERNET?
S3	12153	INTRANET?
S4	54877	(GLOBAL? OR COMPUTER?) (10N) (NETWORK? OR NET OR NETS)
S5	164043	(GLOBAL? OR COMPUTER?) (10N) (SYSTEM? ? OR PROCEDURE? ? OR METHOD? ?)
S6	2211	APPOINTMENT?
S7	66802	RESERVATION? OR SCHEDUL? OR BOOKING? OR TIME()SLOT? ?
S8	3590	(TIME OR TEMPORAL?) (2N) (BASED OR SENSITIVE OR DEPENDENT) (2-N) (EVENT? OR OBJECT? OR FUNCTION? OR DATE? OR MEETING? OR SLO-T? ?)
S9	161862	DATABASE? OR DATA()BASE? OR DIRECTORY? OR DIRECTORIE? OR S-ERVER? ?
S10	1264037	METHOD? ?
S11	1106164	SYSTEM? ?
S12	985445	PROCESS??
S13	432579	PROCEDURE? ?
S14	125734	IC=(G06F? OR G01C?)
S15	37848	S1:S5 AND S6:S8
S16	13000	S15 AND S10:S13(5N)S6:S8
S17	658	S16 AND S6
S18	5635	S16 AND S14
S19	5620	S18 AND (REGISTER? OR REGISTR? OR ENROL? OR QUESTIONNAIR? - OR REQUEST? OR PENDING OR REJECT? OR MAKE? ? OR DECLIN? OR CH-ANG? OR CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR CONFLICT? - OR AVAILABILIT?)
S20	5620	S19 AND S10:S13
S21	490	(REGISTER? OR REGISTR? OR ENROL? OR QUESTIONNAIR? OR REQUE-ST? OR PENDING OR REJECT? OR MAKE? ? OR DECLIN? OR CHANG? OR - CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR CONFLICT? OR AVAIL-ABILIT?) (5N)S6
S22	251	S21 AND S16
S23	2826	S1:S5(5N)S6:S8
S24	18580	S10:S13(5N)S6:S8
S25	1634	S23(20N)S24
S26	1068	S25 AND (S17:S22)
S27	1032	S26 AND S14
S28	1068	S26:S27
S29	298	S28 AND S1:S3(5N)S6:S7
S30	282	S29 AND S9
S31	72	S30 AND PY<2001
S32	72	IDPAT (sorted in duplicate/non-duplicate order)

? show files

File 348:EUROPEAN PATENTS 1978-2004/Jan W04

(c) 2004 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20040129,UT=20040122

(c) 2004 WIPO/Univentio

32/5/30 (Item 30 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00760531 \*\*Image available\*\*

**AN INTERNET SUBSCRIPTION SYSTEM FOR PROVIDING APPOINTMENT MANAGEMENT  
FOR SMALL BUSINESSES**

**SYSTEME D'ABONNEMENT A L' INTERNET PERMETTANT LA GESTION DES RENDEZ-VOUS  
ET DESTINE A DES PETITES ENTREPRISES**

Patent Applicant/Assignee:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200073952 A1 20001207 (WO 0073952)

Application: WO 2000US12831 20000509 (PCT/WO US0012831)

Priority Application: US 99323599 19990601

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ

TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

International Patent Class: G06F-017/00

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 4867

**English Abstract**

An Internet-enabled appoint and reservation service system includes an Internet-connected (11) appointment server executing a software suite (12), and one or more subscribing businesses to the service, the businesses having receiving apparatus enabling receipt of appointment schedules from the appointment server. The appointment server presents an interactive interface to browsing clients (17), the interactive interface enabling the clients (21) to select the businesses and make an appointment or reservation with the businesses (20), and wherein the appointment server (13) periodically provides updated appointment schedules to the subscribing businesses via the receiving apparatus (14). Subscribing businesses may operate with a personal computer (19) connecting to the server. Businesses are grouped on the server into geographic groups and clients are enabled to select groups, then individual businesses, and then to accomplish appointments.

**French Abstract**

Ce systeme de service de reservation et de rendez-vous, interactif, a acces Internet, comprend un serveur de gestion de rendez-vous connecte a l' Internet (11) et executant une suite de logiciels (12), ainsi qu'une ou plusieurs entreprises abonnees a ce service et ayant recu un appareil permettant la reception de calendriers de rendez-vous a partir

dudit serveur. Ce serveur presente aux clients effectuant une recherche rapide (17) une interface interactive, laquelle permet a ces clients (21) de choisir les entreprises et de decider d'un rendez-vous avec ces entreprises (20) ou d'effectuer une **reservation** aupres de celles-ci, le serveur de rendez-vous (13) fournissant periodiquement aux entreprises abonnees, par l'intermediaire de l'appareil recepteur (14), des calendriers de rendez-vous mis a jour. Des entreprises abonnees peuvent se servir d'un ordinateur personnel (19) relie au serveur. Les entreprises sont rassemblees dans le serveur en groupes geographiques et les clients peuvent choisir des groupes, puis des entreprises individuelles, puis etablir des rendez-vous.

Legal Status (Type, Date, Text)

Publication 20001207 A1 With international search report.

Publication 20001207 A1 Before the expiration of the time limit for amending the claims and to be republished in the event of receipt of amendments.

Examination 20010510 **Request** for preliminary examination prior to end of 19th month from priority date

32/5/31 (Item 31 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00758768 \*\*Image available\*\*

**ARCHITECTURE, SYSTEM AND METHOD FOR SCHEDULING NETWORKED RESOURCES USING  
REPEAT-TIME SEQUENCE DATA**

**ARCHITECTURE, SYSTEME ET PROCEDE D'ORDONNANCEMENT DE RESSOURCES EN RESEAU A  
L'AIDE DE DONNEES SEQUENTIELLES REPETEEES**

Patent Applicant/Assignee:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200072157 A1 20001130 (WO 0072157)

Application: WO 2000US14183 20000523 (PCT/WO US0014183)

Priority Application: US 99135833 19990524; US 2000576673 20000523

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK  
DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ  
TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-013/00

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 9234

English Abstract

The invention is an architecture, a system (90) and a **method** for **scheduling** a shared resource (105) over a network from a plurality of client devices (91, 93, 95). The invention is particularly useful for **scheduling** data transactions between audio/video equipment networked within an input/output bus network (100). Preferably, **schedule** entries are submitted as resource **requests** from client devices (91, 93, 95) to an AV/C bulletin board (104) over an IEEE 1394 serial bus network using the AV/C protocol. The resource **requests** are organized into a resource calendar with command sets that are used to notify devices and users of possible **schedule conflicts**. Repeat-time sequence data is entered in each resource **request** and defines the start time and date, duration of each event, interval, number of events value corresponding to the number of times the **request** is to be repeated and the overall duration for each resource **request** submitted. The repeat-time sequence data provides for the ability to map a resource **schedule** or calendar. The invention also provides for a graphical user interface (109) that generates a graphical resource **schedule** that is viewable from networked client devices (91, 93, 95), wherein a user can view the resource calendar prior to making a **schedule** choices.

French Abstract

La presente invention concerne une architecture, un **systeme** (90) et un

procede permettant d'ordonnancer une ressource (105) partagee sur un reseau a partir d'une pluralite de dispositifs clients (91, 93, 95). Cette invention convient particulierement a l'ordonnancement des transactions de donnees entre des equipements audio/video en reseau dans un reseau (100) en bus d'entree/sortie. De preference, les entrees ordonnancees sont presentees, sous la forme de demandes de ressources transmises par les dispositifs clients (91, 93, 95), sur un tableau d'affichage (104) AV/C par le biais d'un reseau en bus en serie IEEE 1394 au moyen du protocole AV/C. Les demandes de ressources sont organisees dans un calendrier de ressources a l'aide de jeux de commandes permettant d'avertir les dispositifs et les utilisateurs des eventuels conflits d'ordonnancement. Les donnees sequentielles repetees sont entrees dans chaque demande de ressources et definissent l'heure et la date de debut, la duree de chaque evenement, l'intervalle, le nombre de valeurs d'evenements correspondant au nombre de fois que la demande doit etre repetee ainsi que la duree globale pour chaque demande de ressource presentee. Les donnees sequentielles repetees permettent d'appliquer un ordonnancement des ressources ou un calendrier des ressources. La presente invention concerne egalement une interface (109) utilisateur graphique, laquelle interface produit un ordonnancement graphique des ressources pouvant etre visualise a partir des dispositifs clients en reseau (91, 93, 95). Un utilisateur peut ainsi visualiser le calendrier des ressources avant de choisir un ordonnancement.

Legal Status (Type, Date, Text)

Publication	20001130	A1 With international search report.
Correction	20010503	Corrections of entry in Section 1: under (30) replace "Not furnished" by "09/576,673"
Republication	20010503	A1 With international search report.
Correction	20010503	Corrections of entry in Section 1:
Correction	20020502	Corrected version of Pamphlet: pages 1/11-11/11, drawings, replaced by new pages 1/10-10/10; due to late transmittal by the receiving Office
Republication	20020502	A1 With international search report.

32/5/42 (Item 42 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00730940 \*\*Image available\*\*

GLOBAL RESERVATIONS TRANSACTION MANAGEMENT SYSTEM AND METHOD  
PROCEDE ET SYSTEME DE GESTION GLOBALE D'OPERATIONS DE RESERVATION

Patent Applicant/Assignee:

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Legal Representative:

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Halley Drive, Reston, VA 20191-3436, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200043927 A2 20000727 (WO 0043927)

Application: WO 2000US1444 20000120 (PCT/WO US0001444)

Priority Application: US 99118665 19990120

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK  
DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ  
TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 22266

English Abstract

French Abstract

La presente invention concerne un **systeme** et une methodologie de **reservation** assurant que toutes les modifications effectuees dans la base de donnees d'une federation soient immediatement communiquees de maniere sure a toutes les autres bases de donnees de la federation. Ce **systeme** communique des informations sur les operations de **reservations** d'hôtels, et il comprend des applications multiples associees chacune a une ou plusieurs bases de donnees contenant les donnees de **reservation** d'hôtel. Les bases de donnees de la federation correspondent aux transactions communiquees aux autres bases de donnees et elles utilisent les informations recues d'autres bases de donnees pour determiner les operations possibles pour leurs applications locales associees, et la facon avec laquelle elles sont traitees. Dans un des modes de realisation, les communications entre les bases de donnees se font par **Internet** et par des dispositifs de stockage de donnees via des messages mis en paquets de facon sure adressees a des objets representant les bases de donnees pertinentes. De preference, ce **systeme** comprend une

base de donnees centrale fonctionnant comme source primaire pour verifier les **reservations** et les donnees d'hotels. De plus, ce **systeme** comprend un sous- **systeme** de rendement permettant aux hotels d'augmenter leurs recettes. Ce sous- **systeme** de rendement calcule les tarifs et les validites sur la base des **changements** prevus dans l'approvisionnement et la demande emanant des clients.

Legal Status (Type, Date, Text)

Publication	20000727	A2 Without international search report and to be republished upon receipt of that report.
Examination	20001012	<b>Request</b> for preliminary examination prior to end of 19th month from priority date
Declaration	20011101	Late publication under Article 17.2a
Republication	20011101	A2 With declaration under Article 17(2)(a); without abstract; title not checked by the International Searching Authority

32/5/51 (Item 51 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00506727 \*\*Image available\*\*

**SCHEDULING SYSTEM**

**SYSTEME D'ETABLISSEMENT DU CALENDRIER**

Patent Applicant/Assignee:

APPOINTNET INC,  
RASANSKY Richard A,  
DENTON Leet E,  
MORRIS Robert M,

Inventor(s):

RASANSKY Richard A,  
DENTON Leet E,  
MORRIS Robert M,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9938079 A1 19990729  
Application: WO 99US1239 19990122 (PCT/WO US9901239)  
Priority Application: US 9810963 19980122

Designated States: AU BB BG BR CA CN CU CZ EE GE HU ID IL IS JP KP KR LC LK  
LR LT LV MG MK MN MX NO NZ PL RO SG SI SK TR TT UA UG US UZ VN YU ZW GH  
GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES  
FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN GW ML MR NE SN  
TD TG

Main International Patent Class: G06F-013/00

Publication Language: English

Fulltext Availability:

Detailed Description  
Claims

Fulltext Word Count: 13970

**English Abstract**

A computer system for scheduling events between end users (20) of the system. Each end user (20) is granted a unique password protected personal calendar. This calendar is generated from information stored in a database at a central server (10), and delivered to each end user (20) as standard HTML sent through the Internet (30). This custom personal calendar is then viewed by the end user (20) in a standard Web Browser. This obviates the need for special software programs to be purchased by end users, and also allows end users of any CPU type to read their calendars. When an end user (20) uses the system to send an Invitation or Announcement to others on the system, the sending user (20) has the option of sending E-mail in addition to posting that information in the calendars' of others. When an end user (20) sends an Invitation or Announcement to a person who is not an Appointnet user, then the Appointnet system automatically creates a unique calendar for the recipient, and sends an E-mail to that person. Individuals who use the present system can post reminders to themselves, send announcements to people they know, and make appointments with people they know. When these messages are sent, the communication is nearly instantaneous because the system makes one record and allows both (or many) parties to view it.

**French Abstract**

L'invention concerne un systeme informatique d'etablissement du calendrier entre utilisateurs (20) du systeme. Chaque utilisateur (20) recoit un calendrier personnel protege par un mot de passe unique. Ce calendrier est etabli d'apres les informations d'une base de donnees propre a un serveur central (10), et la fourniture a chaque utilisateur (20) s'effectue en format HTML classique via Internet (30). Ledit calendrier personnel est ensuite consulte par l'utilisateur (20) via un



explorateur Web classique. Cela evite l'achat de programmes logiciels speciaux et permet en outre a l'utilisateur d'utiliser une unite centrale quelconque pour consulter le calendrier. Lorsqu'un utilisateur (20) fait appel au systeme pour envoyer une invitation ou une annonce a d'autres utilisateurs, cet expéditeur (20) peut envoyer un courrier electronique en plus de l'information considerée destinee aux calendriers de destination. Lorsqu'un utilisateur (20) envoie une invitation ou une annonce a des utilisateurs qui ne font pas partie d'Appointnet, le systeme Appointnet cree automatiquement un calendrier unique pour le destinataire, et il envoie un courrier electronique a la personne. Les individus qui utilisent le systeme peuvent s'adresser personnellement des rappels, envoyer des annonces a des connaissances et fixer des rendez-vous a ces connaissances. Une fois les messages envoyés, la communication est presque instantanee parce que le systeme etablit un dossier et permet aux deux (nombreuses) parties de le consulter.

32/5/67 (Item 67 from file: 349)  
DIALOG(R) File 349:PCT FULLTEXT  
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00268225

METHOD OF ENTERPRISE-WIDE TO DO LIST SCHEDULING  
METHODE DE PLANIFICATION DE LISTES D'INSTRUCTIONS DE RESEAU D'ENTREPRISE

Patent Applicant/Assignee:

TIMEPHASER CORPORATION,

Inventor(s):

ENGELMAN Henry,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9416397 A2 19940721

Application: WO 94US303 19940105 (PCT/WO US9400303)

Priority Application: US 9369 19930106

Designated States: CA JP AT BE CH DE DK ES FR GB GR IE IT LU MC NL PT SE

Main International Patent Class: G06F-015/40

International Patent Class: G06F-15:22

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 8351

#### English Abstract

An improved critical path **method** for directing work centers (people or other resources) regarding which tasks to do, and/or when to do such tasks, and/or the priority of such tasks. The invention provides a way for individual users to receive directives in the form of Prioritized To Do Lists on an enterprise-wide basis, and then to use the same lists to report progress. The inventive **process** includes a critical path **method** network analysis algorithm that is specially adapted to support multiple Data Dates. The **process** provides clear and concise directives to the various groups performing tasks across a plurality of jobs, and a simple, reasonably foolproof **method** of reporting progress with minimal data entry.

#### French Abstract

L'invention concerne une **methode** du chemin critique perfectionnee concue pour gerer des centres de travail (des gens ou d'autres ressources) pour ce qui concerne les taches a effectuer, et/ou quand les effectuer, et/ou l'ordre de priorite de ces taches. L'invention donne un moyen aux utilisateurs individuels de recevoir des directives sous forme de listes d'instructions classees par ordre de priorite pour un reseau d'entreprise, et d'utiliser ces dernieres pour rapporter l'etat d'avancement. Ce procede inventif comprend un algorithme d'analyse de reseau par la **methode** du chemin critique qui est particulierement adapte a la prise en charge de dates d'ecriture de donnees multiples. Ce procede donne des directives claires et concises aux divers groupes executant les taches dans une pluralite de travaux ainsi qu'un **methode** raisonnablement a securite absolue et simple de rapport d'etat d'avancement avec une introduction de donnees minimale.

Set	Items	Description
S1	56	AU=(TAM T? OR TAM, T?)
S2	2	AU=(MOK R? OR MOK, R?)
S3	26	AU=(LUK S? OR LUK, S?)
S4	321	APPOINTMENT? AND (COMPUTER? OR NETWORK?)
S5	1130278	IC=(G06F? OR G01C?)
S6	6	S1:S3 AND S4:S5
S7	6	IDPAT (sorted in duplicate/non-duplicate order)

? show files

File 347:JAPIO Oct 1976-2003/Sep(Updated 040105)

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File 350:Derwent WPIX 1963-2004/UD,UM &UP=200407

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7/3,K/5 (Item 5 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

011894727 \*\*Image available\*\*  
WPI Acc No: 1998-311637/199827  
Related WPI Acc No: 1997-319389  
XRPX Acc No: N98-244289

Pen based computer system with image blending function - has video driver  
provided with look up table which produces pixel state for video display,  
where image information sets are provided as address for look up table

Patent Assignee: APPLE COMPUTER INC (APPY )

Inventor: GOUGH M L; TAM T H

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5754186	A	19980519	US 9360572	A	19930510	199827 B
			US 94193798	A	19940209	
			US 96597533	A	19960202	

Priority Applications (No Type Date): US 94193798 A 19940209; US 9360572 A  
19930510; US 96597533 A 19960202

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 5754186	A	19	G06F-015/00		CIP of application US 9360572
					Cont of application US 94193798
					CIP of patent US 5638501

...Inventor: TAM T H

International Patent Class (Main): G06F-015/00

7/3,K/6 (Item 6 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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011341484 \*\*Image available\*\*  
WPI Acc No: 1997-319389/199729  
Related WPI Acc No: 1998-311637  
XRPX Acc No: N97-264439

Translucent overlay image provision for computer screen - involves  
displaying utility icon which displays opaque overlay image when selected  
with translucency icon allowing overlapped base image portions to be seen  
through overlay image

Patent Assignee: APPLE COMPUTER INC (APPY )  
Inventor: GILLEY T S; GOUGH M L; HANSEN D J; OSWAL A; ROBBINS G M; TAM T H  
; VENOLIA D S

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5638501	A	19970610	US 9360572	A	19930510	199729 B

Priority Applications (No Type Date): US 9360572 A 19930510

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 5638501	A	31	G06F-015/00	

...Inventor: TAM T H

International Patent Class (Main): G06F-015/00

Set	Items	Description
S1	48	AU=(TAM T? OR TAM, T?)
S2	1	AU=(MOK R? OR MOK, R?)
S3	29	AU=(LUK S? OR LUK, S?)
S4	1869	APPOINTMENT? AND (COMPUTER? OR NETWORK?)
S5	125588	IC=(G06F? OR G01C?)
S6	2	S1:S3 AND S4:S5
S7	2	IDPAT (sorted in duplicate/non-duplicate order)

? show files

File 348:EUROPEAN PATENTS 1978-2004/Jan W04  
(c) 2004 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20040122,UT=20040115  
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? pause

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SIGNIFICANT  
HITS  
AFTER  
REVIEW

ist@elsev

Set	Items	Description
S1	690	AU=(TAM T? OR TAM, T?)
S2	16	AU=(MOK R? OR MOK, R?)
S3	662	AU=(LUK S? OR LUK, S?)
S4	21583	APPOINTMENT? AND (COMPUTER? OR NETWORK?)
S5	0	S1:S3 AND S4

? show files

File 94:JICST-EPlus 1985-2004/Jan W3  
(c)2004 Japan Science and Tech Corp(JST)

File 95:TEME-Technology & Management 1989-2004/Jan W2  
(c) 2004 FIZ TECHNIK

File 99:Wilson Appl. Sci & Tech Abs 1983-2004/Dec  
(c) 2004 The HW Wilson Co.

File 35:Dissertation Abs Online 1861-2004/Dec  
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File 111:TGG Natl.Newspaper Index(SM) 1979-2004/Jan 27  
(c) 2004 The Gale Group

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
(c) 2002 The Gale Group

File 6:NTIS 1964-2004/Jan W4  
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File 8:Ei Compendex(R) 1970-2004/Jan W3  
(c) 2004 Elsevier Eng. Info. Inc.

File 34:SciSearch(R) Cited Ref Sci 1990-2004/Jan W4  
(c) 2004 Inst for Sci Info

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 1998 Inst for Sci Info

File 65:Inside Conferences 1993-2004/Jan W4  
(c) 2004 BLDSC all rts. reserv.

File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02  
(c) 2001 THE NEW YORK TIMES

File 474:New York Times Abs 1969-2004/Jan 28  
(c) 2004 The New York Times

File 475:Wall Street Journal Abs 1973-2004/Jan 28  
(c) 2004 The New York Times

File 481:DELPHEs Eur Bus 95-2004/Jan W1  
(c) 2004 ACFCI & Chambre CommInd Paris

File 2:INSPEC 1969-2004/Jan W3  
(c) 2004 Institution of Electrical Engineers

File 233:Internet & Personal Comp. Abs. 1981-2003/Sep  
(c) 2003 EBSCO Pub.

File 256:SoftBase:Reviews,Companies&Prods. 82-2004/Dec  
(c)2004 Info.Sources Inc

File 5:Biosis Previews(R) 1969-2004/Jan W4  
(c) 2004 BIOSIS

File 73:EMBASE 1974-2004/Jan W4  
(c) 2004 Elsevier Science B.V.

File 155:MEDLINE(R) 1966-2004/Jan W4  
(c) format only 2004 The Dialog Corp.

File 7:Social SciSearch(R) 1972-2004/Jan W4  
(c) 2004 Inst for Sci Info

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Set	Items	Description
S1	436	AU=(TAM T? OR TAM, T?)
S2	0	AU=(MOK R? OR MOK, R?)
S3	28	AU=(LUK S? OR LUK, S?)
S4	564470	APPOINTMENT? AND (COMPUTER? OR NETWORK?)
S5	3	S1:S3 AND S4
S6	1	RD (unique items)

? show files

File 9:Business & Industry(R) Jul/1994-2004/Jan 28  
(c) 2004 Resp. DB Svcs.

File 16:Gale Group PROMT(R) 1990-2004/Jan 29  
(c) 2004 The Gale Group

File 47:Gale Group Magazine DB(TM) 1959-2004/Jan 28  
(c) 2004 The Gale group

File 80:TGG Aerospace/Def.Mkts(R) 1986-2004/Jan 29  
(c) 2004 The Gale Group

File 141:Readers Guide 1983-2004/Dec  
(c) 2004 The HW Wilson Co

File 148:Gale Group Trade & Industry DB 1976-2004/Jan 29  
(c)2004 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 482:Newsweek 2000-2004/Jan 28  
(c) 2004 Newsweek, Inc.

File 621:Gale Group New Prod.Annou.(R) 1985-2004/Jan 29  
(c) 2004 The Gale Group

File 484:Periodical Abs Plustext 1986-2004/Jan W4  
(c) 2004 ProQuest

File 635:Business Dateline(R) 1985-2004/Jan 29  
(c) 2004 ProQuest Info&Learning

File 636:Gale Group Newsletter DB(TM) 1987-2004/Jan 29  
(c) 2004 The Gale Group

File 646:Consumer Reports 1982-2004/Jan  
(c) 2004 Consumer Union

File 609:Bridge World Markets 2000-2001/Oct 01  
(c) 2001 Bridge

File 649:Gale Group Newswire ASAP(TM) 2004/Jan 16  
(c) 2004 The Gale Group

File 610:Business Wire 1999-2004/Jan 29  
(c) 2004 Business Wire.

File 613:PR Newswire 1999-2004/Jan 29  
(c) 2004 PR Newswire Association Inc

File 809:Bridge World Markets News 1989-1999/Dec 31  
(c) 1999 Bridge

File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc

File 20:Dialog Global Reporter 1997-2004/Jan 29  
(c) 2004 The Dialog Corp.

File 570:Gale Group MARS(R) 1984-2004/Jan 29  
(c) 2004 The Gale Group

File 15:ABI/Inform(R) 1971-2004/Jan 29  
(c) 2004 ProQuest Info&Learning

File 275:Gale Group Computer DB(TM) 1983-2004/Jan 29  
(c) 2004 The Gale Group

File 476:Financial Times Fulltext 1982-2004/Jan 29  
(c) 2004 Financial Times Ltd

File 624:McGraw-Hill Publications 1985-2004/Jan 28

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SIGNIFICANT  
HITS  
AFTER  
REVIEW

sl@eiset



(c) 2004 McGraw-Hill Co. Inc  
File 634:San Jose Mercury Jun 1985-2004/Jan 28  
(c) 2004 San Jose Mercury News  
File 149:TGG Health&Wellness DB(SM) 1976-2004/Jan W3  
(c) 2004 The Gale Group  
File 444:New England Journal of Med. 1985-2004/Feb W1  
(c) 2004 Mass. Med. Soc.  
File 486: Press-Telegram 1992- 2004/Jan 27  
(c) 2004 Long Beach Press-Telegram  
File 640:San Francisco Chronicle 1988-2004/Jan 29  
(c) 2004 Chronicle Publ. Co.  
File 645:Contra Costa Papers 1995- 2004/Jan 28  
(c) 2004 Contra Costa Newspapers  
File 716:Daily News Of L.A. 1989-2004/Jan 27  
(c) 2004 Daily News of Los Angeles  
File 732:San Francisco Exam. 1990- 2000/Nov 21  
(c) 2000 San Francisco Examiner  
File 739:The Fresno Bee 1990-2004/Jan 28  
(c) 2004 The Fresno Bee

Set	Items	Description
S1	62417	ONLINE OR ON()LINE OR WAN OR LAN
S2	85574	INTERNET?
S3	3371	INTRANET?
S4	41193	(GLOBAL? OR COMPUTER?) (10N) (NETWORK? OR NET OR NETS)
S5	186840	(GLOBAL? OR COMPUTER?) (10N) (SYSTEM? ? OR PROCEDURE? ? OR METHOD? ?)
S6	811	APPOINTMENT?
S7	61153	RESERVATION? OR SCHEDUL? OR BOOKING? OR TIME()SLOT? ?
S8	2032	(TIME OR TEMPORAL?) (2N) (BASED OR SENSITIVE OR DEPENDENT) (2-N) (EVENT? OR OBJECT? OR FUNCTION? OR DATE? OR MEETING? OR SLOT? ?)
S9	231373	DATABASE? OR DATA()BASE? OR DIRECTORY? OR DIRECTORIE? OR SERVER? ?
S10	3952811	METHOD? ?
S11	2914360	SYSTEM? ?
S12	2356706	PROCESS??
S13	194293	PROCEDURE? ?
S14	1130278	IC=(G06F? OR G01C?)
S15	8250	S1:S5 AND S6:S8
S16	3182	S15 AND S10:S13(5N)S6:S8
S17	97	S16 AND S6
S18	2593	S16 AND S14
S19	1380	S18 AND (REGISTER? OR REGISTR? OR ENROL? OR QUESTIONNAIR? - OR REQUEST? OR PENDING OR REJECT? OR MAKE? ? OR DECLIN? OR CHANG? OR CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR CONFLICT? - OR AVAILABILIT?)
S20	1380	S19 AND S10:S13
S21	138	(REGISTER? OR REGISTR? OR ENROL? OR QUESTIONNAIR? OR REQUEST? OR PENDING OR REJECT? OR MAKE? ? OR DECLIN? OR CHANG? OR CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR CONFLICT? OR AVAILABILIT?) (5N)S6
S22	37	S21 AND S16
S23	97	S17 OR S22
S24	19	S23 AND PY<2001

? show files

File 347:JAPIO Oct 1976-2003/Sep(Updated 040105)

(c) 2004 JPO & JAPIO

File 350:Derwent WPIX 1963-2004/UD,UM &UP=200407

(c) 2004 Thomson Derwent

24/3,K/1 (Item 1 from file: 347)  
DIALOG(R)File 347:JAPIO  
(c) 2004 JPO & JAPIO. All rts. reserv.

02397374 \*\*Image available\*\*  
OPTIMIZING **SYSTEM** FOR PRESERVATION OF PATIENT **APPOINTMENT**

PUB. NO.: 63-014274 [JP 63014274 A]  
PUBLISHED: January 21, 1988 ( 19880121)  
INVENTOR(s): MIYABE SHUHEI  
APPLICANT(s): NEC CORP [000423] (A Japanese Company or Corporation), JP  
(Japan)  
APPL. NO.: 61-157249 [JP 86157249]  
FILED: July 03, 1986 (19860703)  
JOURNAL: Section: P, Section No. 719, Vol. 12, No. 216, Pg. 136, June  
21, 1988 (19880621)

OPTIMIZING **SYSTEM** FOR PRESERVATION OF PATIENT **APPOINTMENT**

...PUBLISHED: 19880121)

#### ABSTRACT

PURPOSE: To make the decision of a person in charge of **reservation** processing unnecessary to register **reservations** most suitably by processing **reservation** register of medical advice in plural departments by a computer to automatically register **reservations** without overlapping them with respect to time...

...CONSTITUTION: A register **reservation** **schedule** in all medical examination departments registered in a hospital information system master file 4 is read out. In case of register of **reservations** of medical advice in plural departments, the execution order or **reservations** is set by the hospital information **system** host **computer** so that they do not overlap one another with respect to time, and a **reservation** register master file 41, or the like is updated to perform the automatic register processing. Thus, the decision of the person in charge of **reservation** processing is made unnecessary to register **reservations** most suitably in consideration of medical examination and treatment conditions of the whole of a...

24/3,K/2 (Item 1 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

013831665 \*\*Image available\*\*  
WPI Acc No: 2001-315877/ 200133  
XRPX Acc No: N01-227077

Internet **enabled** appointment and reservation service system for  
managing appointments in small businesses, has server that sends  
interactive interface to clients and provides appointment schedules  
to businesses

Patent Assignee: CENT COAST PATENT AGENCY (COAS-N); BOYS D R (BOYS-I);  
O'CONNOR P T (OCON-I)

Inventor: BOYS D R; O'CONNOR P T

Number of Countries: 091 Number of Patents: 006

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200073952	A1	20001207	WO 2000US12831	A	20000509	200133 B
AU 200048366	A	20001218	AU 200048366	A	20000509	200133
US 20010011225	A1	20010802	US 99323599	A	19990601	200147
			US 2001814010	A	20010320	
EP 1196873	A1	20020417	EP 2000930569	A	20000509	200233
			WO 2000US12831	A	20000509	
AU 747467	B	20020516	AU 200048366	A	20000509	200244
JP 2003501727	W	20030114	WO 2000US12831	A	20000509	200306
			JP 2001500999	A	20000509	

Priority Applications (No Type Date): US 99323599 A 19990601; US 2001814010  
A 20010320

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200073952 A1 E 21 G06F-017/60

Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN  
CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP  
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE  
SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR  
IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200048366 A G06F-017/60 Based on patent WO 200073952

US 20010011225 A1 G06F-017/60 Div ex application US 99323599

EP 1196873 A1 E G06F-017/60 Based on patent WO 200073952

Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT  
LI LT LU LV MC MK NL PT RO SE SI

AU 747467 B G06F-017/60 Previous Publ. patent AU 200048366

Based on patent WO 200073952

JP 2003501727 W 23 G06F-017/60 Based on patent WO 200073952

Internet **enabled** appointment and reservation service system for  
managing appointments in small businesses, has server that sends  
interactive interface to clients and provides appointment schedules  
to businesses

Abstract (Basic):

... The service system has an internet connected appointment  
server (13) which executes a software suite (12) and presents an  
interactive interface to the clients (21). The interactive interface  
enables the clients to select the businesses and make an appointment  
or reservation with businesses. The appointment server provides  
updated appointment schedules to the businesses through receiving  
apparatus (14).

... An INDEPENDENT CLAIM is also included for appointment managing

method .

...

... Internet enabled **appointment** and **reservation system** for managing small businesses such as dentists, barbers, hairdressers, restaurants, night clubs, etc...

...Handling of world wide **appointments** and **reservations** is achieved by using **internet** connected server with adequate data storage, computing power and modem capability. Alleviation of overloading and...

...The figure shows the block diagram of **internet** enable **reservation** and **appointment** service **system** .

...

... **Appointment** server (13

...Title Terms: **SCHEDULE** ;

24/3,K/3 (Item 2 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

013774367

WPI Acc No: 2001-258578/ 200127

XRPX Acc No: N01-184448

**Intelligent type internet appointment information storage system  
and realizing method thereof**

Patent Assignee: WANG T (WANG-I)

Inventor: WANG T

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CN 1275747	A	20001206	CN 2000109119	A	20000608	200127 B

Priority Applications (No Type Date): CN 2000109119 A 20000608

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
CN 1275747	A		G06F-017/00	

**Intelligent type internet appointment information storage system  
and realizing method thereof**

Abstract (Basic):

... The method for implementing reserved information storage system  
of intelligent **internetwork** is characterized by that it can make the  
network station program automatically go to specially-designed network  
station on the **internetwork** at regular time to real-time obtain its  
required related data information material, and store...

...use said method. Said invention can save time, and can implement the  
intelligent application of **internetwork** .

24/3,K/4 (Item 3 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

013773062 \*\*Image available\*\*

WPI Acc No: 2001-257273/ 200126

Related WPI Acc No: 2003-329663

XRPX Acc No: N01-183505

**Multiple-facility appointment scheduling system with implemented  
and manipulated handling over global , wide-area or local-area  
communication networks in service-related industries**

Patent Assignee: MEDICAL SPECIALTY SOFTWARE INC (MEDI-N)

Inventor: COUCHMAN G R; COUCHMAN R S; JENKINS M B; RALSTON S M; VALENTINE D  
D

Number of Countries: 093 Number of Patents: 004

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200070488	A2	20001123	WO 2000US13150	A	20000512	200126 B
AU 200051325	A	20001205	AU 200051325	A	20000512	200126
EP 1183621	A2	20020306	EP 2000935940	A	20000512	200224
			WO 2000US13150	A	20000512	
US 6389454	B1	20020514	US 99311095	A	19990513	200239

Priority Applications (No Type Date): US 99311095 A 19990513

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200070488 A2 E 20 G06F-017/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY CA CH  
CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE  
KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU  
SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR  
IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200051325 A G06F-017/00 Based on patent WO 200070488

EP 1183621 A2 E G06F-017/00 Based on patent WO 200070488

Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT  
LI LT LU LV MC MK NL PT RO SE SI

US 6389454 B1 G06F-015/16

**Multiple-facility appointment scheduling system with implemented  
and manipulated handling over global , wide-area or local-area  
communication networks in service-related industries**

Abstract (Basic):

... Access to the collective scheduling information of each  
organization (30,40,50) begins at the schedule server (80) of the  
system (10) and, when a client (20) wishes to schedule an  
appointment for a specific type of treatment, the client connects to  
the system by communicating to...

...and is then prompted by the system to provide client information for the  
purpose of scheduling an appointment .

... AN INDEPENDENT CLAIM is included for a computer -implemented  
method of scheduling an appointment at facilities providing  
services...

... Scheduling multiple-facility appointments over global , wide-area  
or local-area communication networks .

...

... Schedule server (80)

...Title Terms: SCHEDULE ;



24/3,K/5 (Item 4 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

013706241 \*\*Image available\*\*  
WPI Acc No: 2001-190465/ 200119  
XRPX Acc No: N01-135288

Computer -assisted paper-based scheduling facilitation method  
involves reserving selected entry location in schedule to track  
association of scheduling information with location  
Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )  
Inventor: CLARY G J; NATHAN K S  
Number of Countries: 003 Number of Patents: 004  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6144371	A	20001107	US 9840581	A	19980318	200119 B
KR 99077439	A	19991025	KR 995549	A	19990219	200119
TW 432330	A	20010501	TW 98111510	A	19980715	200168
KR 321842	B	20020201	KR 995549	A	19990219	200255

Priority Applications (No Type Date): US 9840581 A 19980318

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 6144371	A	15	G09G-005/00	
KR 99077439	A		G06F-015/00	
TW 432330	A		G06F-009/305	
KR 321842	B		G06F-015/00	Previous Publ. patent KR 99077439

Computer -assisted paper-based scheduling facilitation method  
involves reserving selected entry location in schedule to track  
association of scheduling information with location

Abstract (Basic):

... **Schedule** with multiple entry locations is stored in recording unit (101) with working surface (103) correlated partly with entry locations. One entry location is selected and **scheduling** information is conveyed to unit (101) and markable surface (150) by providing respective stroke signal and stroke mark. Selected entry location is reserved in **schedule** to track association of information with the location.

... entry locations. Before reserving the selected entry location, an indication of a section of the **scheduling** information is stored in the **schedule**. The **reservation** of the selected entry location is checked by the recording unit in response to a **scheduling** conflict check signal. An INDEPENDENT CLAIM is also included for **scheduling** facilitation **system**.

... For providing **scheduling** facilitation in a computerized handwriting recording and processing unit for **scheduling** events in conjunction with paper-based instruments e.g. organizers, date planners, calenders, **schedules** and diaries...

... Allows handwritten **scheduling** and other field defined information to be correlated with computerized recordings, thus facilitating the use

...

... The figure shows the **appointment** marking capability using **scheduling** facilitation

... Title Terms: **SCHEDULE** ;

24/3,K/6 (Item 5 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

013265534 \*\*Image available\*\*  
WPI Acc No: 2000-437439/ 200038  
XRPX Acc No: N00-327342

Computer implemented appointment scheduling method of official  
incharge of government and municipal offices, involves recording caller  
chart having specific information based on input appointment schedule  
dates

Patent Assignee: ISHIKAWA K (ISHI-I)  
Number of Countries: 001 Number of Patents: 001  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000155779	A	20000606	JP 98375220	A	19981120	200038 B

Priority Applications (No Type Date): JP 98375220 A 19981120

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2000155779	A	4	G06F-017/60	

Computer implemented appointment scheduling method of official  
incharge of government and municipal offices, involves recording caller  
chart having specific information based on input appointment schedule  
dates

Abstract (Basic):

... The official incharge enters information about his appointment  
schedule dates and commencement of work of government and municipal  
offices into computer. The caller records...

...date with respect to input information, when the official incharge  
accesses the recorded content and confirms its appointment  
schedule dates.

... For appointment scheduling of official incharge of  
government and municipal offices, using computer...

...Maintains peaceful work environment for official incharge by enabling  
him to confirm about his appointment schedule simply, quickly and  
correctly...

...Title Terms: SCHEDULE ;

24/3,K/8 (Item 7 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

012784430 \*\*Image available\*\*  
WPI Acc No: 1999-590656/ 199950  
XRPX Acc No: N99-435645

Appointment schedule table generation method for computer based  
work schedule management in medical offices, auto repair facilities,  
beauty parlors

Patent Assignee: IMPROMED INC (IMPR-N)  
Inventor: DETJEN R A; RANDOLPH W R  
Number of Countries: 002 Number of Patents: 002  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5970466	A	19991019	US 97944185	A	19971006	199950 B
CA 2226612	A1	19990406	CA 2226612	A	19980109	199952

Priority Applications (No Type Date): US 97944185 A 19971006

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 5970466	A		18	G06F-017/60	
CA 2226612	A1	E		G06F-017/60	

Appointment schedule table generation method for computer based  
work schedule management in medical offices, auto repair facilities,  
beauty parlors

Abstract (Basic):

... An input screen display having several rows of **appointment**  
file (43) are displayed for corresponding group of persons or resources  
in response to user input. Each **schedule** has independent title bar  
(21) identifying person or resource, vertical time graph (44) and  
several rows (45a) of **appointment** file (45) corresponding to **time**  
**slots** available for **appointments** during day.

... 47) of variable length corresponding in color and length to  
corresponding types and lengths of **appointments**, respectively. Each  
**schedule** is expanded or narrowed in width to control display of  
**appointment** rows for respective individual **schedule**. An INDEPENDENT  
CLAIM is also included for **appointment schedule** table generation  
program...

...For computer based work **schedule** management in medical offices, beauty  
parlors, automotive repairing facility, also for doctor's **appointment**  
management in veterinary hospitals...

...Allows for weekly or monthly views of **schedules** for selected person or  
resource or for specific date in the month for specific group or  
resource. Enables modification of **appointment** file using pop up menu.  
Facilitates all computer to access common set of data. Vertical...

... **Appointment** file (43,45

...Title Terms: **SCHEDULE** ;

24/3,K/9 (Item 8 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

012753550

WPI Acc No: 1999-559667/ 199947

XRPX Acc No: N99-413268

Registration and reservation system for patients using the Internet  
- has database server to record name, address and other information sent  
by outpatient and to return registration number, estimated waiting time  
etc. to outpatient terminal

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
RD 425075	A	19990910	RD 99425075	A	19990820	199947 B

Priority Applications (No Type Date): RD 99425075 A 19990820

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
RD 425075	A	1	G06F-000/00	

Registration and reservation system for patients using the Internet

...Abstract (Basic): NOVELTY - A registration / reservation system  
supports an appointment to see a doctor or dentist for an outpatient  
with an accessing method outside a...

...terminals machine such as a personal computer, Web television or game  
machine interface to the Internet . The server sends status  
information and an input screen to the terminal accessing the specific  
...

...is displayed. The name, address and essential input items are input and  
sent through the Internet for storing in the database server,  
returning a registration number, estimated waiting time etc. to...

...USE - Accessing registration/ reservation system via the Internet  
by outpatients waiting for an appointment with a doctor etc...

24/3,K/10 (Item 9 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

012687868 \*\*Image available\*\*  
WPI Acc No: 1999-493977/ 199941  
XRPX Acc No: N99-367973

Computer system for scheduling events e.g. meetings, appointments  
, announcements

Patent Assignee: APPOINTNET INC (APPO-N); ECAL CORP (ECAL-N); TECHNO WING  
KK (TECH-N)

Inventor: DENTON L E; MORRIS R M; RASANSKY R A

Number of Countries: 071 Number of Patents: 008

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9938079	A1	19990729	WO 99US1239	A	19990122	199941 B
US 5960406	A	19990928	US 9810963	A	19980122	199947
AU 9922392	A	19990809	AU 9922392	A	19990122	200001
EP 1049983	A1	20001108	EP 99902406	A	19990122	200062
			WO 99US1239	A	19990122	
JP 2002501249	W	20020115	WO 99US1239	A	19990122	200207
			JP 2000528917	A	19990122	
CN 1330784	A	20020109	CN 99804354	A	19990122	200229
JP 3294840	B2	20020624	WO 99US1239	A	19990122	200243
			JP 2000528917	A	19990122	
JP 2002236789	A	20020823	JP 2000528917	A	19990122	200271
			JP 2001359382	A	19990122	

Priority Applications (No Type Date): US 9810963 A 19980122

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9938079 A1 E 82 G06F-013/00

Designated States (National): AU BB BG BR CA CN CU CZ EE GE HU ID IL IS  
JP KP KR LC LK LR LT LV MG MK MN MX NO NZ PL RO SG SI SK TR TT UA UG US  
UZ VN YU ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR  
IE IT KE LS LU MC MW NL OA PT SD SE SZ UG ZW

US 5960406 A G06F-017/60

AU 9922392 A G06F-013/00 Based on patent WO 9938079

EP 1049983 A1 E G06F-013/00 Based on patent WO 9938079

Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT  
LI LT LU LV MC MK NL PT RO SE SI

JP 2002501249 W 153 G06F-017/60 Based on patent WO 9938079

CN 1330784 A G06F-013/00

JP 3294840 B2 61 G06F-017/60 Previous Publ. patent JP 200201249

Based on patent WO 9938079

JP 2002236789 A 42 G06F-017/60 Div ex application JP 2000528917

Computer system for scheduling events e.g. meetings, appointments  
, announcements

Abstract (Basic):

... The computer system comprises an end user interface that is  
generated in a standard page markup syntax language...

...of the at least two end users to establish and send an event to be  
scheduled within the system to the second end user.

... central server (10), and delivered to each end user as standard  
HTML sent through the Internet (30). The custom personal calendar is  
viewed by the end user in a standard Web...

...An INDEPENDENT CLAIM is included for a **method** for **scheduling** events  
...

...For **scheduling** events e.g. meetings, **appointments** , announcements...

...Provides a simple and efficient way for people to **make appointments** ,  
arrange meetings, and create other sorts of events that occur at an  
agreed time. Does...

...The figure is a **system** diagram of the **scheduling system** .  
...

... **Internet** (30

...Title Terms: **SCHEDULE** ;

24/3,K/13 (Item 12 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

012238974 \*\*Image available\*\*  
WPI Acc No: 1999-045082/ 199904  
Related WPI Acc No: 2002-425197; 2003-896105  
XRPX Acc No: N99-032980

**Events scheduling and tracking method in computer system -**  
**involves displaying all events entered in different time zones such as in**  
**home time, local time and remote time in local time of place where user**  
**is located**

Patent Assignee: STARFISH SOFTWARE INC (STAR-N)

Inventor: FU X; KAHN P R; LEE S

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5845257	A	19981201	US 96609983	A	19960229	199904 B

Priority Applications (No Type Date): US 96609983 A 19960229

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

US 5845257 A 34 G06F-017/60

**Events scheduling and tracking method in computer system -**  
...Abstract (Basic): The method involves receiving input from user of  
events occurring in different time zones for **scheduling** events. The  
events occurring in place where the user normally resides are entered in  
home...

...USE - For managing events such as conference, **appointments** , meetings  
...

...ADVANTAGE - Enables **scheduling** and managing activities such as phone  
conference in improved manner across multiple time zones...

...Title Terms: **SCHEDULE** ;

24/3,K/15 (Item 14 from file: 350)  
DIALOG(R) File 350:Derwent WPIX  
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011538556 \*\*Image available\*\*  
WPI Acc No: 1997-515037/ 199748  
XRPX Acc No: N97-428448

Computerised appointment booking and scheduling system - has  
database storing booked appointments , associated routes, sequence of  
regions to be visited, times of visits and free time for operators  
Patent Assignee: INT COMPUTERS LTD (INCM ); EDGAR J W H (EDGA-I);  
GATHERCOLE P J (GATH-I); JOHNSON M A (JOHN-I); ROYCROFT A E (ROYC-I);  
SMITH A (SMIT-I); WEBSTER D B (WEBS-I)  
Inventor: EDGAR J W H; GATHERCOLE P J; JOHNSON M A; ROYCROFT A E; SMITH A;  
WEBSTER D B  
Number of Countries: 006 Number of Patents: 005  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
EP 797164	A1	19970924	EP 97301142	A	19970221	199748 B
JP 10003492	A	19980106	JP 9769393	A	19970324	199811
US 5848395	A	19981208	US 96673728	A	19960626	199905
EP 797164	B1	20000329	EP 97301142	A	19970221	200020
DE 69701543	E	20000504	DE 601543	A	19970221	200029
			EP 97301142	A	19970221	

Priority Applications (No Type Date): GB 966194 A 19960323

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
EP 797164	A1	E	8	G06F-017/60	
				Designated States (Regional): DE FR GB IE	
EP 797164	B1	E		G06F-017/60	
				Designated States (Regional): DE FR GB IE	
DE 69701543	E			G06F-017/60	Based on patent EP 797164
JP 10003492	A		6	G06F-017/60	
US 5848395	A			G06F-017/60	

Computerised appointment booking and scheduling system - ...  
...has database storing booked appointments , associated routes, sequence  
of regions to be visited, times of visits and free time for  
...Abstract (Basic): The system has a database (11) for storing several  
booked appointments and several routes each with data specifying a  
sequence of regions to be visited by a particular operative. Includes  
are the times the operative is scheduled to enter and leave each  
region and the amount of free time available for new appointments in  
each region...  
...An appointment server (12) offers appointments at specified times  
using the stored routes to check for operator availability in specified  
regions for inserting new appointments . A scheduler (13)  
periodically accesses the database for booked appointment data to  
generate from scratch new optimised routes which replace those in the  
database...  
...USE/ADVANTAGE - For booking appointments with service engineers  
visiting customer sites within defined geographical area. Provides  
improved booking and scheduling system .  
...Title Terms: BOOKING ;



24/3,K/16 (Item 15 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

011280469 \*\*Image available\*\*  
WPI Acc No: 1997-258373/ 199723  
Related WPI Acc No: 1995-358152; 1996-497077; 2001-487845  
XRPX Acc No: N97-213710

Computerised **organiser** method for entering data into scheduler -  
**executing** process to support temporal - based functions such as  
scheduler , to-do list and note function, activating such function, and  
**dragging** and releasing entry

Patent Assignee: APPLE COMPUTER INC (APPY )

Inventor: JENSON S A

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5625377	A	19970429	US 92889470	A	19920527	199723 B
			US 9357101	A	19930503	
			US 9368523	A	19930527	
			US 95451201	A	19950526	

Priority Applications (No Type Date): US 9368523 A 19930527; US 92889470 A  
19920527; US 9357101 A 19930503; US 95451201 A 19950526

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 5625377	A		33	G09G-005/00	CIP of application US 92889470 CIP of application US 9357101 Cont of application US 9368523 Cont of patent US 5457476

Computerised **organiser** method for entering data into scheduler -  
...

...**executing** process to support temporal - based functions such as  
scheduler , to-do list and note function, activating such function, and  
**dragging** and releasing entry

...Abstract (Basic): The **method** comprises displaying a **scheduling** field  
on the screen (72) of a pen-based **computer system** . The field has an  
**appointment** area (78) and an annotation area (76), the **appointment**  
area and the annotation area being concurrently active, but separated  
by an invisible margin in the **scheduling** field...

...The areas are separated by a predetermined invisible margin (79). Data  
are entered on the **scheduling** field with a pointer mechanism. Data  
are processed according to their placement on the **scheduling** field...

24/3,K/17 (Item 16 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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010789862 \*\*Image available\*\*  
WPI Acc No: 1996-286815/ 199629  
XRPX Acc No: N96-240840

**Real-time scheduling computerised method for product and service -  
by using allocation program to initiate tasks assigned to its operational  
function upon identifying next preceding updated prime data identifier to  
provide non-iterative task completion without central monitoring**  
Patent Assignee: SUN OPTECH LTD (SUNO-N); NMETRIC LLC (NMET-N); SUNOPTECH  
LTD (SUNO-N)

Inventor: BARLOW C; HENDERSON K R; KOSKI R E; BARLOW C R

Number of Countries: 023 Number of Patents: 009

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9616365	A2	19960530	WO 95IB1160	A	19951114	199629 B
AU 9644569	A	19960617	AU 9644569	A	19951114	199638
WO 9616365	A3	19960808				199641
US 5596502	A	19970121	US 94339520	A	19941114	199710
EP 799457	A1	19971008	EP 95943298	A	19951114	199745
			WO 95IB1160	A	19951114	
JP 10509823	W	19980922	WO 95IB1160	A	19951114	199848
			JP 96516721	A	19951114	
AU 200010121	A	20000316	AU 9644569	A	19951114	200024 N
			AU 200010121	A	20000106	
AU 751245	B	20020808	AU 9644569	A	19951114	200263 N
			AU 200010121	A	20000106	
CA 2204393	C	20031014	CA 2204393	A	19951114	200369
			WO 95IB1160	A	19951114	

Priority Applications (No Type Date): US 94339520 A 19941114; AU 200010121  
A 20000106

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
WO 9616365	A2	E 55	G06F-000/00	
				Designated States (National): AU CA JP KR MX US
				Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LU MC NL PT SE
AU 9644569	A		G06F-019/00	Based on patent WO 9616365
US 5596502	A	43	G06F-019/00	
EP 799457	A1	E	G06F-019/00	Based on patent WO 9616365
				Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LI LU MC NL PT SE
JP 10509823	W	76	G06F-017/60	Based on patent WO 9616365
AU 200010121	A		G06F-017/60	Div ex application AU 9644569
AU 751245	B		G06F-017/60	Div ex application AU 9644569
				Previous Publ. patent AU 200010121
CA 2204393	C	E	G06F-019/00	Based on patent WO 9616365

**Real-time scheduling computerised method for product and service...**

...Abstract (Basic): management system which result in more efficient and  
cost effective physical operations in near real- time . has rule- based  
learning **function** to efficiently allocate resources to resolve  
conflicts in competition for limited resources...

...Abstract (Equivalent): **Method of computerized real time scheduling**  
of production of products or delivery of services by a future time  
certain employing a **computer system** having one or more central  
processing units containing logic circuits configured by software

contained in memory and one or more display menus, said **computer system** being controlled by user manipulation to perform, in any sequence, the steps of...

...d) upon order entry, making one or more production or delivery time **appointments** at one or more physical workspaces when all said resources may be made simultaneously available

...Title Terms: **SCHEDULE** ;

24/3,K/18 (Item 17 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2004 Thomson Derwent. All rts. reserv.

010254138 \*\*Image available\*\*  
WPI Acc No: 1995-155393/ 199520  
XRPX Acc No: N95-122351

**Centralised system for administering computer -based tests - has  
administration system for leading administrator through required tasks or  
interruptions and enabling testing station to perform required tests**

Patent Assignee: EDUCATIONAL TESTING SERVICE (EDUC-N)

Inventor: KERSHAW R C; ROMANO F J

Number of Countries: 019 Number of Patents: 007

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9510095	A2	19950413	WO 94US11068	A	19940928	199520 B
EP 671039	A1	19950913	EP 94929951	A	19940928	199541
			WO 94US11068	A	19940928	
WO 9510095	A3	19950427	WO 94US11068	A	19940928	199615
US 5513994	A	19960507	US 93129473	A	19930930	199624
			US 95415757	A	19950403	
JP 8504282	W	19960507	WO 94US11068	A	19940928	199646
			JP 95510906	A	19940928	
CA 2149660	C	19961203	CA 2149660	A	19940928	199708
EP 671039	A4	19970101	EP 94929951	A	19940000	199842

Priority Applications (No Type Date): US 93129473 A 19930930; US 95415757 A  
19950403

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9510095 A2 E 77 G06K-000/00

Designated States (National): CA JP

Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LU MC NL  
PT SE

EP 671039 A1 E 77 G06F-017/60 Based on patent WO 9510095

Designated States (Regional): DE FR GB IT

US 5513994 A 112 G09B-003/00 Cont of application US 93129473

JP 8504282 W 45 G09B-007/073 Based on patent WO 9510095

WO 9510095 A3 G06K-000/00

CA 2149660 C G09B-007/00

EP 671039 A4 G06K-000/00

**Centralised system for administering computer -based tests...**

...Abstract (Basic): The **computerised** testing centre includes an administrative **system** to control the administration and test sequences. The main administration **system** is based on the administrators **computer** (30). This provides a number of facilities such as start (32) and end (34) of day routines and **appointments scheduling**. This also generates test administration and test sequence jobs (51) that are passed to the...

...Abstract (Equivalent): A centralized administrative **system** having a central administration workstation for administering **computer** based tests to a plurality of examinees on at least one testing workstation, each examinee having an **appointment** to take a selected computer based test, said **appointment** being **scheduled** by a **scheduling** and registration module, the **system** comprising...

...at least some of said plurality of profiles and for receiving an input from said **scheduling** and registration module, said input being related to an identification and a respective **appointment** of each

examinee, said input defining **appointment** data...

...a check-in subsystem coupled to said SOD subsystem for receiving an input of said **appointment** data and for **confirming** said **appointment** data with each said examinee upon each said examinee's arrival to take said selected...

Set	Items	Description
S1	2462578	ONLINE OR ON()LINE OR WAN OR LAN
S2	2578780	INTERNET?
S3	185707	INTRANET?
S4	638329	(GLOBAL? OR COMPUTER?) (10N) (NETWORK? OR NET OR NETS)
S5	1175810	(GLOBAL? OR COMPUTER?) (10N) (SYSTEM? ? OR PROCEDURE? ? OR METHOD? ?)
S6	841121	APPOINTMENT?
S7	2276931	RESERVATION? OR SCHEDUL? OR BOOKING? OR TIME() SLOT? ?
S8	3115	(TIME OR TEMPORAL?) (2N) (BASED OR SENSITIVE OR DEPENDENT) (2-N) (EVENT? OR OBJECT? OR FUNCTION? OR DATE? OR MEETING? OR SLOT? ?)
S9	2056429	DATABASE? OR DATA()BASE? OR DIRECTORY? OR DIRECTORIE? OR SERVER? ?
S10	1101923	METHOD? ?
S11	7535930	SYSTEM? ?
S12	3483177	PROCESS??
S13	1411527	PROCEDURE? ?
S14	166290	(REGISTER? OR REGISTRY? OR ENROL? OR QUESTIONNAIR? OR QUESTIONNAIR? OR REQUEST? OR PENDING? OR REJECT? OR MAKE? ? OR DECLIN? OR CHANG? OR CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR CONFLICT? OR AVAILABILIT?) (5N)S6:S8
S15	347693	WORLD()WIDE()WEB
S16	79545	(S1:S5 OR S15) (5N)S6:S8
S17	13853	S16 AND S14
S18	1882	S17 AND S9(5N) (S1:S5 OR S15 OR S6:S8)
S19	131	S18 AND (S1:S3 OR S15) (5N)S6
S20	30816	S10:S13(5N)S6:S8 AND S16:S18
S21	1015	S20 AND S18
S22	50	S19 AND S21
S23	131	S19 OR S22
S24	97	S23 AND PY<2001
S25	63	RD (unique items)

? show files

File 9:Business & Industry(R) Jul/1994-2004/Jan 29  
(c) 2004 Resp. DB Svcs.

File 16:Gale Group PROMT(R) 1990-2004/Jan 30  
(c) 2004 The Gale Group

File 47:Gale Group Magazine DB(TM) 1959-2004/Jan 29  
(c) 2004 The Gale group

File 80:TGG Aerospace/Def.Mkts(R) 1986-2004/Jan 30  
(c) 2004 The Gale Group

File 141:Readers Guide 1983-2004/Dec  
(c) 2004 The HW Wilson Co

File 148:Gale Group Trade & Industry DB 1976-2004/Jan 30  
(c)2004 The Gale Group

File 149:TGG Health&Wellness DB(SM) 1976-2004/Jan W3  
(c) 2004 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 482:Newsweek 2000-2004/Jan 28  
(c) 2004 Newsweek, Inc.

? pause

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Set	Items	Description
S1	2915157	ONLINE OR ON()LINE OR WAN OR LAN
S2	5943965	INTERNET?
S3	271100	INTRANET?
S4	1033256	(GLOBAL? OR COMPUTER?) (10N) (NETWORK? OR NET OR NETS)
S5	1431637	(GLOBAL? OR COMPUTER?) (10N) (SYSTEM? ? OR PROCEDURE? ? OR METHOD? ?)
S6	814016	APPOINTMENT?
S7	3008795	RESERVATION? OR SCHEDUL? OR BOOKING? OR TIME()SLOT? ?
S8	4182	(TIME OR TEMPORAL?) (2N) (BASED OR SENSITIVE OR DEPENDENT) (2-N) (EVENT? OR OBJECT? OR FUNCTION? OR DATE? OR MEETING? OR SLOT? ?)
S9	2404369	DATABASE? OR DATA()BASE? OR DIRECTORY? OR DIRECTORIE? OR SERVER? ?
S10	1289937	METHOD? ?
S11	9871854	SYSTEM? ?
S12	4320593	PROCESS??
S13	1429151	PROCEDURE? ?
S14	342317	(REGISTER? OR REGISTRY? OR ENROL? OR QUESTIONNAIR? OR QUESTIONNAIR? OR REQUEST? OR PENDING? OR REJECT? OR MAKE? ? OR DECLIN? OR CHANG? OR CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR CONFLICT? OR AVAILABILIT?) (5N)S6:S8
S15	779119	WORLD()WIDE()WEB
S16	97573	(S1:S5 OR S15) (5N)S6:S8
S17	34753	S16 AND S10:S13(5N)S6:S8
S18	8473	S17 AND S14
S19	749	S18 AND S9(5N)S6:S8
S20	53	S19 AND S1:S3(5N)S6
S21	42	S20 AND PY<2001
S22	24	RD (unique items)

? show files

File 621:Gale Group New Prod.Annou.(R) 1985-2004/Jan 30  
(c) 2004 The Gale Group

File 484:Periodical Abs Plustext 1986-2004/Jan W4  
(c) 2004 ProQuest

File 635:Business Dateline(R) 1985-2004/Jan 30  
(c) 2004 ProQuest Info&Learning

File 636:Gale Group Newsletter DB(TM) 1987-2004/Jan 30  
(c) 2004 The Gale Group

File 646:Consumer Reports 1982-2004/Jan  
(c) 2004 Consumer Union

File 609:Bridge World Markets 2000-2001/Oct 01  
(c) 2001 Bridge

File 649:Gale Group Newswire ASAP(TM) 2004/Jan 19  
(c) 2004 The Gale Group

File 610:Business Wire 1999-2004/Jan 30  
(c) 2004 Business Wire.

File 613:PR Newswire 1999-2004/Jan 30  
(c) 2004 PR Newswire Association Inc

File 809:Bridge World Markets News 1989-1999/Dec 31  
(c) 1999 Bridge

File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc

File 570:Gale Group MARS(R) 1984-2004/Jan 30  
(c) 2004 The Gale Group

File 15:ABI/Inform(R) 1971-2004/Jan 30  
(c) 2004 ProQuest Info&Learning

File 275:Gale Group Computer DB(TM) 1983-2004/Jan 30  
(c) 2004 The Gale Group

File 476:Financial Times Fulltext 1982-2004/Jan 30

(c) 2004 Financial Times Ltd

File 624:McGraw-Hill Publications 1985-2004/Jan 29

(c) 2004 McGraw-Hill Co. Inc

File 634:San Jose Mercury Jun 1985-2004/Jan 29

(c) 2004 San Jose Mercury News

File 444:New England Journal of Med. 1985-2004/Feb W1

(c) 2004 Mass. Med. Soc.

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Set	Items	Description
S1	1417484	ONLINE OR ON()LINE OR WAN OR LAN
S2	1927940	INTERNET?
S3	70892	INTRANET?
S4	268021	(GLOBAL? OR COMPUTER?) (10N) (NETWORK? OR NET OR NETS)
S5	426083	(GLOBAL? OR COMPUTER?) (10N) (SYSTEM? ? OR PROCEDURE? ? OR METHOD? ?)
S6	810399	APPOINTMENT?
S7	2141379	RESERVATION? OR SCHEDUL? OR BOOKING? OR TIME()SLOT? ?
S8	1158	(TIME OR TEMPORAL?) (2N) (BASED OR SENSITIVE OR DEPENDENT) (2-N) (EVENT? OR OBJECT? OR FUNCTION? OR DATE? OR MEETING? OR SLOT? ?)
S9	640811	DATABASE? OR DATA()BASE? OR DIRECTORY? OR DIRECTORIE? OR SERVER? ?
S10	514292	METHOD? ?
S11	3943934	SYSTEM? ?
S12	2334056	PROCESS??
S13	517105	PROCEDURE? ?
S14	156324	(REGISTER? OR REGISTRY? OR ENROL? OR QUESTIONNAIR? OR QUESTIONNAIR? OR REQUEST? OR PENDING? OR REJECT? OR MAKE? ? OR DECLIN? OR CHANG? OR CANCEL? OR ALTER? OR CONFIRM? OR UPDAT? OR CONFLICT? OR AVAILABILIT?) (5N)S6:S8
S15	325482	WORLD()WIDE()WEB
S16	40600	(S1:S5 OR S15) (5N)S6:S8
S17	11041	S16 AND S10:S13(5N)S6:S8
S18	342	S17 AND S9(5N)S6:S8
S19	158	S18 AND S14
S20	342	S18:S19
S21	25	S20 AND S1:S3(5N)S6
S22	165	S19 OR S21
S23	122	S22 AND PY<2001
S24	20	S21 AND PY<2001
S25	20	RD (unique items)

? show files

File 20:Dialog Global Reporter 1997-2004/Jan 30  
(c) 2004 The Dialog Corp.

File 486: Press-Telegram 1992- 2004/Jan 29  
(c) 2004 Long Beach Press-Telegram

File 634:San Jose Mercury Jun 1985-2004/Jan 29  
(c) 2004 San Jose Mercury News

File 640:San Francisco Chronicle 1988-2004/Jan 30  
(c) 2004 Chronicle Publ. Co.

File 645:Contra Costa Papers 1995- 2004/Jan 28  
(c) 2004 Contra Costa Newspapers

File 716:Daily News Of L.A. 1989-2004/Jan 27  
(c) 2004 Daily News of Los Angeles

File 732:San Francisco Exam. 1990- 2000/Nov 21  
(c) 2000 San Francisco Examiner

File 739:The Fresno Bee 1990-2004/Jan 29  
(c) 2004 The Fresno Bee

? pause

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25/5,K/30 (Item 28 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

06591555 Supplier Number: 55566655 (USE FORMAT 7 FOR FULLTEXT)  
AppointmentWeb **Announces Revolutionary** Internet Appointment and  
Reservation **Service**.  
Business Wire, p0253  
August 26, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 458  
PUBLISHER NAME: Business Wire  
INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

AppointmentWeb **Announces Revolutionary** Internet Appointment and  
Reservation **Service**.

**AppointmentWeb** today announced its new **Internet** service for on -  
line **appointments** and **reservations** .

The free service will allow consumers to book appointments with a  
wide array of participating...

...customer service quickly and efficiently," said Tassos Anastassiades,  
co-founder of AppointmentWeb in San Francisco.

**AppointmentWeb** 's intuitive browser interface **makes** it easy for  
consumers to book repeating appointments -- a golf game every Saturday, a  
haircut...

...t have to wait on hold or wade through layers of voice mail prompts to  
**make** a **reservation** or **appointment** with her favorite business. With  
just a few clicks of the mouse, she can see...

...and improve their relationships with customers."

-0-

AppointmentWeb's free Business Basics package includes:

- Unlimited **appointment** scheduling
- Custom URL
- **Directory** listing and advertisement
- On-demand reports
- Home page

-0-

The AppointmentWeb service is currently in...

19990826

25/5,K/59 (Item 13 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

08263383 SUPPLIER NUMBER: 17528938 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Campbell scheduler is OnTime for Web. (Campbell Services Inc's OnTime  
calendaring software) (Product Development) (Brief Article)  
Schroeder, Erica  
PC Week, v12, n44, p10(1)  
Nov 6, 1995  
DOCUMENT TYPE: Brief Article ISSN: 0740-1604 LANGUAGE: English  
RECORD TYPE: Fulltext  
WORD COUNT: 312 LINE COUNT: 00028

SPECIAL FEATURES: illustration; other  
COMPANY NAMES: Campbell Services Inc.--Product development  
INDUSTRY CODES/NAMES: CMPT Computers and Office Automation  
DESCRIPTORS: Computer software industry--Product development; Work group  
computing--Product development  
PRODUCT/INDUSTRY NAMES: 7372690 (Communications Software NEC)  
SIC CODES: 7372 Prepackaged software  
TRADE NAMES: OnTime Web Server (Workgroup software)--Product development  
FILE SEGMENT: CD File 275

... will announce this month at the E-Mail World show in Boston its  
OnTime Web **Server** , an **Internet** version of its group **scheduling**  
product that will enable users to check **schedules** over the **Internet** ,  
remotely **make appointments** at commercial **World - Wide Web** sites,  
and **schedule** meetings between corporate sites or different companies,  
according to officials.

The goal of Internet-enabling the OnTime product line is to " **make scheduling** a meeting as ubiquitous as sending an E-mail message," said  
Campbell Services President Anik...

...can make changes to that calendar and save it just as they would on a  
**LAN** , said officials.

The Web **Server** acts as a client on a Novell Inc. NetWare or Banyan  
Systems Inc. VINES LAN, communicating with OnTime Enterprise software  
running on another **LAN server** , said officials.

Beta testers said the package eases long-distance scheduling problems.  
"We have a...

19951106

25/5,K/62 (Item 1 from file: 149)  
DIALOG(R)File 149:TGG Health&Wellness DB(SM)  
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01912111 SUPPLIER NUMBER: 62495494 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Online appointment booking to rapid access chest pain

**clinic.(Information in Practice)**

Findlay, Iain; Sommerville, Janey; MacIntyre, Paul; Harkness, Allan;

Cunningham, David; Goldberg, Barry

British Medical Journal, 320, 7244, 1256

May 6,

2000

PUBLICATION FORMAT: Magazine/Journal; Refereed ISSN: 0959-8146

LANGUAGE: English RECORD TYPE: Fulltext TARGET AUDIENCE: Professional

WORD COUNT: 392 LINE COUNT: 00040

DESCRIPTORS: Medical appointments and schedules--Innovations; Clinics--

Services; Chest pain--Care and treatment

FILE SEGMENT: HI File 149

Online appointment booking to rapid access chest pain

**clinic.(Information in Practice)**

... patient's history

\* To use this to determine the need for referral

\* To allow flexible booking of appointments with immediate

**confirmation**

\* To integrate with local hospital databases

\* To allow online entering of exercise test results

\* To calculate a patient's risk of coronary heart disease...

...This service represents one of the first web based implementations of a complete protocol-driven booking, analysis, and reporting system.

Comments from general practitioners have been positive and appreciative of the rapid response. They have...

20000506

22/5,K/5 (Item 5 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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02624330 Supplier Number: 64817747 (THIS IS THE FULLTEXT)  
**MeetingMakers.com Introduces Event Scheduler System ; Online Calendar**  
**System Facilitates Private Vendor-Attendee Meetings.**

Business Wire, p2075

August 24, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 732

TEXT:

Business/Technology Editors

WOBURN, Mass.--(BUSINESS WIRE)--Aug. 24, 2000

MeetingMakers.com (www.meetingmakers.com), a leading provider of Attendee Relationship Management solutions to the business-to-business marketplace, recently unveiled the addition of a new module to its Enterprise Event Registration Solution(SM) suite of Web-enabling products and services.

The Partnership Sessions Tool is an online calendar system that allows conference and trade-show attendees to schedule private meetings with vendors and other attendees before, during or after an event based on their availability during breakout sessions.

"For many attendees, the opportunity to meet individually in one location with as many vendors as possible, as opposed to setting up meetings with a dozen vendors at their sites, is as important as the event itself," said MeetingMakers.com president Brendan Cotter. "When they're not attending conference sessions or walking the exhibit halls, trade show attendees typically jam the rest of their days with vendor appointments. The Partnership Sessions Tool is a value-added service that gives conference and show managers a competitive advantage by facilitating their attendees' efforts to schedule vendor meetings in advance of the event."

The Partnership Sessions Tool was created for Ingram Micro, the giant California based provider of technology products and services. The company was shopping for an online registration solution for a series of vendor/reseller events and needed a feature that would enable Ingram's vendor partners and resellers to pre-arrange one-on-one meetings via the Web, according to Lynn Collier, a Corporate Event Planner at Ingram Micro.

"Our resellers indicated a strong interest in having the ability to use the **Internet** to **schedule** meetings with suppliers during the events," said Ms. Collier. "We found a few systems that could do what we wanted but required some type of human intervention to complete the process. MeetingMakers.com was the only company that came up with a complete system that really addressed our specific needs."

The Partnership Sessions Tool enables vendors to access the **online system** to specify their available **appointment** times. Event attendees can then view the vendor list via the event website, check on a selected vendor's open **time slots** and **request** a meeting. An email is then automatically generated and sent to the vendor with the request information. The vendor can either accept or decline the request. Another email is automatically sent back to the attendee with the vendor's answer. As their schedules begin filling up, the vendors can utilize an **online calendar** of their daily **schedule** to keep tabs on **confirmed** and proposed meetings, meeting subjects, contacts, and related notes.

Piers Hughes, MeetingMakers' Chief Technology Officer, said that even though the scheduler was designed initially for Ingram Micro's specific needs, the MeetingMakers development team recognized the potential broad appeal of an event **scheduling** tool. "We designed the **database** structure with a great deal of flexibility," said Mr. Hughes. "It can be

customized for a variety of uses, such as attendee-attendee meetings, multiple-attendee ad-hoc sessions, or the designation of administrative control of available meeting times."

"The Partnership Sessions Tool is an excellent example of MeetingMakers' client-driven, value-added approach to providing customized, enterprise-wide solutions that optimize the use of registration technology throughout the entire organization," said Brendan Cotter.

For more information about the Partnership Sessions Tool and MeetingMakers' Enterprise Event Registration Solution(SM) contact Jesse Leib at 781-994-1216.

About MeetingMakers.com

MeetingMakers.com's (www.meetingmakers.com) value proposition is an Enterprise Event Registration Solution(SM) suite that allows corporate customers to streamline the event planning process in a real-time, on-line environment. MeetingMakers' solution consists of a proprietary web-enabled technology that has been architected to seamlessly interoperate with back-office systems, front-office contact management systems and hand-held devices. Additionally, MeetingMakers' solution allows for information to be accessible by a wide range of individuals within an enterprise on a real-time and interactive basis. The combination of these two capabilities represents a major innovation in meeting planning practices, removing a great deal of manual processing both for the attendees and for the events manager as well as enhancing communication throughout the enterprise. MeetingMakers' Enterprise Event Registration Solution(SM) is designed for large-scale events between 50 and 5,000 attendees that require high levels of customization and the ability to outsource event management services. MeetingMakers' event management services include handling all aspects of the event planning process, from site selection, air and lodging reservations to attendee registration, data management and reporting, and end-to-end e-commerce capabilities.

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PUBLISHER NAME: Business Wire

COMPANY NAMES: \*Ingram Micro Inc.

PRODUCT NAMES: \*5081000 (Business & Commercial Eqp Whsle)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

SIC CODES: 5040 (Professional & Commercial Equipment)

NAICS CODES: 4214 (Professional and Commercial Equipment and Supplies Wholesalers)

TICKER SYMBOLS: IM

#### **MeetingMakers.com Introduces Event Scheduler System ; Online Calendar System Facilitates Private Vendor-Attendee Meetings.**

... Ingram Micro.

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22/5,K/6 (Item 6 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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02596624 Supplier Number: 63834129 (THIS IS THE FULLTEXT)  
**BookingZone.com And KYW-TV (CBS) Philadelphia Make Reservations Easy  
for The GOP.**

Business Wire, p2114  
August 3, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 326  
TEXT:

Business Editors

PHILADELPHIA--(BUSINESS WIRE)--Aug. 3, 2000

BookingZone, the only fully integrated reservation solution provider enabling companies to offer **online** and wireless **booking** services to their consumers, and Philadelphia's CBS affiliate station, KYW-TV, are teaming up to bring easy **online reservations** and **appointments** to the hottest spots in Philadelphia just in time for the Republican National Convention.

Eyewitness News This Morning Anchor, Carol Erickson said, "This (BookingZone.Com) is a great idea. There are no more excuses when it comes to getting things done."

With over 2.5 million vendors nationwide signed on to the BookingZone site, users have a vast amount of options at their fingertips. Delegates can **make reservations** at Philadelphia's best restaurants, movie theaters or salons by using their Palm Pilot, WAP enabled phone, laptop or PC.

"The beauty of BookingZone is that you don't have to be a technology genius to use the site," said Wendy Stoch, Chief Marketing Officer of BookingZone. "All you need to know is how to turn on your computer, cell phone or Palm Pilot. BookingZone.com is user-friendly, walking you through the step-by-step **process** as you **confirm** your **reservations**."

GOP members and Philadelphian's alike can reach BookingZone by logging on to [www.KYWTV.com](http://www.KYWTV.com) and clicking on the Eyewitness News Web Links Icon or visit [www.BookingZone.com](http://www.BookingZone.com). Look for BookingZone ads on billboards and buses around the city. BookingZone has also received media coverage from CNNfn and Bloomberg Television.

About BookingZone

Founded in 1999, BookingZone is based in Philadelphia, PA, BookingZone and has offices in Morristown, NJ. BookingZone and their network of partners offer consumers nationwide reservation capabilities in an unprecedented 30+ vertical industries including restaurants, sporting events and travel **bookings**. Currently, **BookingZone** also maintains a **database** of over 2.5 million personal and professional service providers. BookingZone received first round financing from Investec Bank, UK. Their current partners include IMEDIA, Inc., FilmFrenzy.com, The Golfer.com, Restaurant Row .com, 1Travel.com and Ticketcity.com.

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PUBLISHER NAME: Business Wire

COMPANY NAMES: \*KYW-TV

PRODUCT NAMES: \*7375930 (Reservation Services)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

SIC CODES: 7389 (Business services, not elsewhere classified)

NAICS CODES: 561599 (All Other Travel Arrangement and Reservation Services)



**BookingZone.com And KYW-TV (CBS) Philadelphia Make Reservations Easy for The GOP.**

... Aug. 3, 2000

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...or Palm Pilot. BookingZone.com is user-friendly, walking you through the step-by-step **process** as you **confirm** your **reservations**."

GOP members and Philadelphian's alike can reach BookingZone by logging on to [www.KYWTV...](http://www.KYWTV...)

...nationwide reservation capabilities in an unprecedented 30+ vertical industries including restaurants, sporting events and travel **bookings**. Currently, **BookingZone** also maintains a **database** of over 2.5 million personal and professional service providers. BookingZone received first round financing...

20000803

22/5,K/7 (Item 7 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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02570985 Supplier Number: 63494048 (THIS IS THE FULLTEXT)  
**WebAppoint Signs 4,000th Registered Customer; Rapid Expansion in Demand for**  
Online Appointment Scheduling .

Business Wire, p2078

July 17, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 521

TEXT:

Business/Technology Editors

SANTA CLARA, Calif.--(BUSINESS WIRE)--July 17, 2000

WebAppoint.com, Inc., the **online appointment** pioneer headquartered here, will mark the opening of the Kelsey Group's Annual Local Online Commerce Conference in Boston with the announcement that it has signed its 4,000th registered customer.

The WebAppoint site, located at <http://www.webappoint.com>, offers service providers and their customers the ability to **schedule appointments online** anytime anywhere. To do this, WebAppoint uses the power of the **Internet** to help businesses manage **appointment scheduling** and to help their customers better manage their time and increase their productivity.

" **Online appointment scheduling** is a natural application for the Internet," remarks Daniel Levitt, president and chief executive officer at WebAppoint. "The fact that 4,000 customers have signed on to our service proves this business segment is real and viable." The profile of users signing up to use WebAppoint's services, he adds, are customers of service-oriented businesses who want to schedule appointments in real-time, 24-hours a day.

WebAppoint will continuously demonstrate its full suite of products Wednesday, July 19, through Friday, July 21, at the Kelsey Group's Annual Local Online Commerce Conference at the Sheraton Boston Hotel, Booth Number 19.

The WebAppoint **Online Appointment Scheduler**

WebAppoint provides an efficient, easy-to-use appointment scheduling service and an integrated reminder service for better time management and increased productivity.

Its **online appointment scheduler** -- available since October 1999 -- provides businesses with a web-based storefront that contains an **appointment schedule**, accessible by **online** users. Users select from a number of services and/or service providers to book an **appointment**.

**Scheduling appointments** with WebAppoint's **registered** providers is free of charge. Establishing a provider account to allow users to access a schedule through WebAppoint's web site and basic service is also free. Enhanced services are available for a nominal fee.

Services include facsimile-based **appointment request** and wait-list management. Additionally, service providers can embed the WebAppoint service into their web site.

Its Outlook Sync lets PC users synchronize their **online appointment scheduler** with Microsoft Outlook 2000 and its **online** calendar. WebAppoint also offers **appointment scheduling** for the Palm VII from Palm Computing Inc. This feature gives Palm users and service providers the ability to check **appointment schedules online**, as well as **make appointments** anywhere anytime using the WebAppoint **online appointment scheduler**.

More information on WebAppoint's **online appointment scheduling** products can be found at its Web Site: <http://www.webappoint.com>.

#### About WebAppoint

WebAppoint.com, Inc., is the world's first real-time, **online scheduling** service that utilizes the **Internet** as an anytime, anyplace link between service providers and their customers. Founded in 1999, WebAppoint offers **online network-based appointment scheduling** services to businesses and generates revenue from licensing its **appointment scheduling system** to **Internet** portals, **directories** and aggregators. It is privately held and backed by Silicon Valley venture capital firms and private investors. Corporate headquarters is located at 275 Saratoga Avenue, Suite 210, Santa Clara, Calif. 95050. Telephone: (408) 296-3834. Facsimile: (408) 296-4154. Email: info@webappoint.com. Online information is found at its Web Site: <http://www.webappoint.com>.

WebAppoint acknowledges trademarks or registered trademarks of other organizations for their respective products and services.

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PUBLISHER NAME: Business Wire

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

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22/5,K/8 (Item 8 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
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02566947 Supplier Number: 63319420 (THIS IS THE FULLTEXT)  
**WebAppoint Links Appointment Scheduler to Microsoft Outlook 2000;**  
**Productivity Program Syncs Online Appointments to Offline Calendar.**

Business Wire, p2062

July 12, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 412

TEXT:

Business Editors

SANTA CLARA, Calif.--(BUSINESS WIRE)--July 12, 2000

WebAppoint.com, Inc., the **online appointment** pioneer headquartered here, today unveiled Outlook Sync, a productivity software program for PC users to synchronize their **online appointment scheduler** with Microsoft Outlook 2000 and its online calendar.

Outlook Sync was designed to allow PC users and service providers to better manage their time by efficiently linking their **online appointment scheduler** from WebAppoint to the Microsoft Outlook 2000 calendar. It follows WebAppoint's recent announcement that it offers appointment scheduling for the Palm VII from Palm Computing Inc. This feature gives Palm users and service providers the ability to check **appointment schedules online**, as well as **make appointments** anywhere anytime using the powerful and robust WebAppoint **online appointment scheduler**.

"Our goal is to become the leading supplier of **online appointment scheduling** by developing first-rate productivity enhancement tools for users and service providers," says Daniel Levitt, president and chief executive officer at WebAppoint. "Over time, they can expect to see new WebAppoint products, as well as enhanced features and capabilities to our existing **online appointment scheduler**."

Sync **Appointments** to an Offline Calendar

Outlook Sync is available free of charge to PC users and service providers. It can be downloaded from the WebAppoint Web Site located at: <http://www.webappoint.com>.

Once Outlook Sync is downloaded to their PC, users define the date range to import their appointments. Service providers can define date and resource parameters to import appointments in the Sync Center screen. Appointments are downloaded in XML format and synchronized into the Microsoft Outlook 2000 Calendar using the WebAppoint Outlook Sync application.

More information on WebAppoint's new Outlook Sync and other **online appointment scheduling** products can be found at its Web Site: <http://www.webappoint.com>.

About WebAppoint

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WebAppoint acknowledges trademarks or registered trademarks of other

organizations for their respective products and services.

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PUBLISHER NAME: Business Wire

COMPANY NAMES: \*Microsoft Corp.; Sync

PRODUCT NAMES: \*7372000 (Computer Software)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

SIC CODES: 7372 (Prepackaged software)

NAICS CODES: 51121 (Software Publishers)

TICKER SYMBOLS: MSFT

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22/5,K/10 (Item 10 from file: 621)  
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)  
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02534119 Supplier Number: 62663956 (THIS IS THE FULLTEXT)  
**TimeTrade.com Integrates Web-based Appointment Scheduling Solution with  
Leading Site Locator Service.**

PR Newswire, p7394

June 12, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 459

TEXT:

Partnership with Know-Where Systems lets consumers find local service providers and **make appointments** via the Web

WALTHAM, Mass., June 12 /PRNewswire/ --

TimeTrade.com, Inc., a leading provider of **Internet**-based **appointment scheduling** solutions, and Know-Where **Systems**, Inc., a leading provider of site locator solutions, announced a joint marketing and development agreement today. Under the agreement, Know-Where Systems will offer TimeTrade's patent-pending TimeCommerce(TM) software to its clients as an integrated module.

"Consumers can now find neighborhood locations of national service providers, then **make appointments** with those providers instantly, any time of day or night", said Marco Peterson, CEO of TimeTrade.

"The benefits of our integrated solution extend beyond convenience", added Barry Bakalor, President of Know-Where Systems. "Together, our solution helps service establishments develop online relationships with their customers. This is an excellent way to use the Internet to drive business."

TimeTrade.com, Inc. operates as an application service provider (ASP) and offers a complete outsourced scheduling solution for service providers. Schedule data is maintained in a central **database** that is **updated** instantly as **appointments** are booked. Service businesses use TimeTrade to present their service offerings **online**, **make** time available, accept **appointments**, and send reminders in real-time on the Internet. TimeTrade manages both one-on-one appointments (i.e., haircuts, photo sessions) and many-to-one "event-driven" appointments (i.e., aerobic classes, training classes).

Know-Where Systems, Inc., operates as an ASP and offers a complete outsourced site locator solution for service centers, restaurants, retail outlets, distributors, and offices. The Know-Where Locator uses the actual latitude and longitude of real-world locations, as well as the position of over 1,000,000 cities, ZIP Codes, and telephone area codes (and exchanges) to identify nearby locations for consumers. Know-Where Systems also offers a variety of services to help consumers find nearby real-world locations. Know-Where Systems' clients include Bally Total Fitness, Precision Tune Auto Care, Valvoline Instant Oil Change, Olan Mills Portrait Studios, Petco, The Olive Garden, Outback Steakhouse, and Joann Fabric and Crafts, and others.

About TimeTrade.com

TimeTrade.com, Inc. is a leader in real-time appointment scheduling solutions for the service industry. TimeTrade's patent-pending TimeCommerce(TM) software lets service businesses accept and **confirm appointments** on the **Internet**. TimeTrade is based in Waltham, MA, and can be reached at 781-890-4808, or at [www.timetrade.com](http://www.timetrade.com).

About Know-Where Systems

Know-Where Systems, Inc. is a leader in site locator solutions for the Internet. The Know-Where Locator lets consumers quickly find the nearest real-world locations of leading companies in the United States,

Canada, and the United Kingdom. Know-Where Systems is based in San Jose, CA, and can be reached at 408-293-7259, or at [www.Know-Where.com](http://www.Know-Where.com).

TimeTrade is a service mark and TimeCommerce is a trademark of TimeTrade.com, Inc. Know-Where Locator is a service mark of Know-Where Systems, Inc.

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PUBLISHER NAME: PR Newswire Association, Inc.

COMPANY NAMES: \*Systems Inc.

GEOGRAPHIC NAMES: \*1USA (United States)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

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...the service industry. TimeTrade's patent-pending TimeCommerce(TM) software lets service businesses accept and **confirm appointments** on the **Internet**. TimeTrade is based in Waltham, MA, and can be reached at 781-890-4808, or...

20000612



22/5,K/12 (Item 2 from file: 610)  
DIALOG(R)File 610:Business Wire  
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00364889 20000918262B0864 (USE FORMAT 7 FOR FULLTEXT)  
**WebAppoint Extends Online Appointment Scheduling , Management Capabilities; New Feature Set from notifyUS.com Sends Automatic Phone, FAX Reminders**  
Business Wire  
Monday, September 18, 2000 07:33 EDT  
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 442

LEAD PARAGRAPH:  
SANTA CLARA, Calif., Sep 18, 2000 (BUSINESS WIRE) - WebAppoint.com, Inc., the **online appointment scheduling** and management pioneer here, has enhanced its capabilities by providing automatically system generated phone and facsimile reminders from notifyUS.com of Santa Ana, Calif., it was announced today.  
WebAppoint's **scheduling** software lets consumers schedule **appointments online** anywhere anytime, and helps service providers efficiently manage their appointments. With this new service, available free to registered WebAppoint members, timely phone or FAX confirmation messages are automatically sent anywhere in the United States.

"Expanding our capabilities to include automatic reminders helps ensure that we are continuing to meet the needs of service providers and their customers," says Daniel Levitt, president and chief executive officer (CEO) at WebAppoint.

GEOGRAPHIC NAMES: CALIFORNIA; AMERICAS; NORTH AMERICA; USA  
INDUSTRY NAMES: COMPUTER SOFTWARE; INTERNET; MANAGEMENT CHANGES; COMPUTERS ; COMMUNICATIONS TECHNOLOGIES; COMPANY PROFILES; CORPORATE  
EVENT NAMES: COMPANY PROFILES

**WebAppoint Extends Online Appointment Scheduling , Management Capabilities; New Feature Set from notifyUS.com Sends Automatic Phone, FAX Reminders**

2000

TEXT:  
WebAppoint.com, Inc., the **online appointment scheduling** and management pioneer here, has enhanced its capabilities by providing automatically system generated phone and facsimile reminders from notifyUS.com of Santa Ana, Calif., it was announced today.  
WebAppoint's **scheduling** software lets consumers schedule **appointments online** anywhere anytime, and helps service providers efficiently manage their appointments. With this new service, available...

Schedule an **Appointment** , Receive Telephone or FAX **Confirmations**

WebAppoint is an efficient and free, easy-to-use appointment scheduling and management service designed for better time management. To use the WebAppoint

**appointment scheduler**, **registered** members select a category from a list of service providers, select a location and the...

...appointment.

WebAppoint sends out automatically generated voice reminders of appointments

or automatically generated FAX-based **appointment requests**. The reminder service technology from notifyUS.com is fully integrated into the WebAppoint

**database** engine.

"e- **scheduling** is another application for our anytime anywhere interactive transaction services to non-PC devices," remarks...

...has leveraged our services to provide a compelling feature to its robust, easy-to-use **online scheduler**. We welcome it as a strategic partner."

Future enhancements will give WebAppoint the ability to convert 24/7 voice-based appointments into text that will interact with the WebAppoint **scheduler**. More information on WebAppoint's **online appointment scheduling** and

management products can be found at its Web Site:

<http://www.webappoint.com>.

Details...

...www.notifyus.com.

#### About WebAppoint

WebAppoint.com, Inc., is the world's first real-time, **online scheduling** service that utilizes the **Internet** as an anytime, anyplace link between service providers and their customers. Founded in 1999, WebAppoint offers **online network-based appointment scheduling** services to businesses and

generates revenue from licensing its **appointment scheduling system** to **Internet**

portals, **directories** and aggregators. It is privately held and backed by Silicon Valley venture capital firms and...

22/5,K/14 (Item 4 from file: 610)  
DIALOG(R)File 610:Business Wire  
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00210070 20000307067B6396 (USE FORMAT 7 FOR FULLTEXT)  
Scheduling .com Launches First Web-native Alternative to Legacy  
Healthcare Access Management Systems  
Business Wire  
Tuesday, March 7, 2000 11:06 EST  
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 864

LEAD PARAGRAPH:  
LOS GATOS, Calif., Mar 7, 2000 (BUSINESS WIRE) - Scheduling.com's advanced  
access management solution empowers

healthcare providers and their patients to schedule clinical

COMPANY NAMES: eastman kodak co.; general electric co.; EASTMAN KODAK CO  
INC; ASP; ATWORK CORP; COMPUTER SERVICES; MEDICAL SYSTEMS; ADVANCED MICRO  
DEVICES INC  
GEOGRAPHIC NAMES: CALIFORNIA; AMERICAS; NORTH AMERICA; USA  
INDUSTRY NAMES: COMPUTER SOFTWARE; HEALTH CARE SERVICES; INTERNET;  
NETWORKS; PERSONAL PROFILES; COMPUTERS; MEDICAL AND HEALTH;  
COMMUNICATIONS TECHNOLOGIES; DATA COMMUNICATIONS  
EVENT NAMES: COMPANY PROFILES; PERSONAL PROFILES; SERVICES

Scheduling .com Launches First Web-native Alternative to Legacy  
Healthcare Access Management Systems  
2000

appointments online and in real-time

Scheduling .com, an application service provider (ASP), today launched a  
new  
enterprise-class access management solution...

...providers, payors and consumers - all in real-time.

With scheduling.com, providers and their patients schedule appointments  
and

confirm payment for service - anywhere, anytime on the Internet. Unlike  
client- server based legacy systems , scheduling .com is Web-native,  
which means  
it's fast on dial-up modems and requires no upfront or long-term costs for  
server hardware or software. Scheduling .com is a cutting-edge ASP  
offering a  
transaction-based service at a fixed rate...

...management systems. Currently, IDNs continue to rely on outdated  
client-server based legacy applications, a system of managing resources  
and  
scheduling that has proven to be costly, time-consuming and inefficient.

"Scheduling.com allows healthcare organizations to ease into a secure  
solution that streamlines their scheduling administration process  
without the  
total cost of ownership typically associated with legacy systems ," said  
John

Holton, CEO, **scheduling** .com. "With experts in both healthcare access management and **Internet** technology, **scheduling** .com offers the healthcare industry the best of both worlds - an easy-to-use, scalable...

...Appointments. Scheduling.com links consumers to the healthcare enterprise. Consumers initiate the registration and authorization **process** by reserving **appointments online** , at their convenience. This model saves consumers office visit wait times and ensures better customer...

...president of Atwork Corporation, Holton helped position Atwork as the industry leader in healthcare resource **scheduling** and management **systems** . Under his direction, Atwork twice made the Inc 500 list of the fastest growing private...

...hospitals connect to physicians and physicians connect to consumers, all in real-time via the **Internet** . Headquartered in Los Gatos, Calif., **scheduling** .com's team of experts developed a cutting-edge ASP that enables healthcare professionals to check the status of patients before **appointments** and the encounter **process** . **Scheduling** .com is the first company to provide true enterprise-wide access management solutions to the healthcare industry. Scheduling.com offers the benefits of the best **scheduling** and registration **systems** , powered by the flexibility of the Web. Scheduling.com is committed to meeting Health Insurance...

25/5,K/3 (Item 3 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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13130936 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**imandi.com Selects WebAppoint as Its Scheduling Partner; Multi-Year Agreement Enables imandi.com Subscribers an Easy Means to Book Service Appointments**

BUSINESS WIRE

October 03, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 560

REDMOND, Wash.--(BUSINESS WIRE)--Oct. 3, 2000--imandi.com, the first and largest reverse web marketplace, and WebAppoint.com, Inc., the e-scheduling and management pioneer of Santa Clara, Calif., today announced a strategic partnership that will enable imandi.com subscribers to **schedule service appointments online**.

Pioneering the "reverse marketplace" category, imandi.com intelligently connects consumers to businesses and service providers across the country. With the added capabilities of WebAppoint's scheduling software, expected to be available on imandi.com by later this quarter, imandi.com users will be able to directly schedule appointments with merchants found through imandi.com.

Copyright 2000 Business Wire. Source: World Reporter (Trade Mark).

DESCRIPTORS: Joint Ventures; Strategy; Company News; Appointments; General News

COUNTRY NAMES/CODES: United States of America (US)

REGIONS: Americas; North America; Pacific Rim

PROVINCE/STATE: California; Washington

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Santa Clara, Calif., today announced a strategic partnership that will enable imandi.com subscribers to **schedule service appointments online**.

Pioneering the "reverse marketplace" category, imandi.com intelligently connects consumers to businesses and service providers...

... service. WebAppoint sends out automatically generated voice reminders of appointments or automatically generated FAX-based **appointment requests**.

"We expect that our agreement with imandi.com will enhance and simplify its subscribers' online..."

... imandi.com can be found at <http://www.imandi.com>. Further details on WebAppoint's **online appointment scheduling** and management products can be found at its Web Site: <http://www.webappoint.com>.

About WebAppoint

WebAppoint.com, Inc., is the world's first real-time, e- **scheduling** service that utilizes the **Internet** as an anytime, anyplace link between service providers and their customers. Founded in 1999, WebAppoint offers **online network-based appointment scheduling** services to businesses and generates revenue from licensing its **appointment scheduling system** to **Internet** portals, **directories** and aggregators. It is privately held and backed by Silicon Valley venture capital firms and...

20001003

25/5,K/20 (Item 20 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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08964500 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Connectria Unveils ServeClick To Enable The Next Wave Of E-Commerce --  
'E-Scheduling' Of Services, Appointments & Reservations**

BUSINESS WIRE

January 04, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 788

ST. LOUIS--(BUSINESS WIRE)--Jan. 4, 2000--Connectria today announced the launch of ServeClick(SM) -- a hosted service and e-commerce portal specifically designed for service-based companies. ServeClick provides the first e-commerce system allowing any type of service organization and its customers to accurately and efficiently schedule services and sales **appointments** via the **Internet** , as well as accurately price services online.

Mark Rocco, vice president and general manager of Steamatic of St. Louis, a regional cleaning and restoration firm, has begun testing ServeClick, which he describes as "the SAP(R) for service firms." Rocco says he expects use of the software will increase efficiencies, boost revenues and ultimately, increase his profits. "Our customers will be able to visit either our web site or ServeClick's site to **schedule** services **online** whenever the impulse strikes them. Right now we can't cost-effectively book appointments during non-business hours. With ServeClick, we're open for business 24 hours a day, seven days a week," he emphasized.

Copyright 2000 Business Wire. Source: World Reporter (Trade Mark).

DESCRIPTORS: Company News; New Products & Services; Marketing;  
Appointments; General News

SIC CODES/DESCRIPTIONS: 7375 (Information Retrieval Services); 5961  
(Catalog & Mail Order Houses)

NAICS CODES/DESCRIPTIONS: 514191 (On-Line Information Services); 45411  
(Electronic Shopping & Mail-Order Houses)

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... type of service organization and its customers to accurately and efficiently schedule services and sales **appointments** via the **Internet** , as well as accurately price services online.

Mark Rocco, vice president and general manager of...

...customers will be able to visit either our web site or ServeClick's site to **schedule** services **online** whenever the impulse strikes them. Right now we can't cost-effectively book appointments during...

... of the U.S. economy than products. The service industry's lag in offering reliable **online** service **scheduling** stems from the extreme complexity in developing accurate time scheduling algorithms for each unique service within each service industry," he said.

ServeClick uniquely solves these challenges with patent- **pending** **scheduling** algorithms that allow any kind of service with an unlimited number of complex attributes to be accurately **scheduled online** .

As an example, the restaurant industry has experimented with some early e- **scheduling systems** that allow a user to book a table based upon a limited number of variables...

...or first available; window, aisle, booth, outside, any inside table; any server or a particular **server** . With ServeClick, **Internet** users could **schedule** a table for four on Saturday at 8 p.m., non-smoking, booth, with their...

...highly visible online presence in as little as 30 minutes."

Potential services that ServeClick can **schedule online** include: auto repairs, appliance repairs, carpet cleaning, chimney cleaning, chiropractor visits, computer repairs, doctor visits...

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